STOP
the
bureaucracy.si

ENOTNA ZBIRKA UKREPOV
ZA BOLJŠE ZAKONODAJNO IN POSLOVNO OKOLJE

For whom?

DEPARTMENTS / MINISTRIES

- Responsible authority for realization of measures
- Managers
- Decision makers

PRIVATE SECTOR

INVESTORS

PUBLIC – GENERAL,MEDIA, ASSOCIATIONS…

AUDITORS – EC, OECD, WB, ….

PARTNERS /CONTRACTORS

OUR VISION

Public administration

SHOULD BE EFFECTIVE SERVICE FOR CITIZENS, BUSINESS AND PUBLIC SERVANTS

Slovenian Public Administration in figures

PUBLIC SECTOR

158 000 civil servants

CENTRAL PA
32 000
civil servants

Central Public Administration:

- 14 Ministries (+ 2 without portfolio)
- 9 Government offices
- 58 Administrative units

Local Self-Government:

- 212 municipalities

OUR SOLUTIONS

Setting up an uniform concept that includes initiatives and proposals as an „One stop shop“ – web portal STOPtheBureaucracy.si

The establishment of a single IT solution for supporting the classification and management of proposals - a single set of measures (Enotna zbirka ukrepov – EZU) - Working Pogramme of the Government of the RS

Bureaucratic procedures →

concrete proposals for a possible solutions →

submit your initiative

www.STOPtheBureaucracy.si

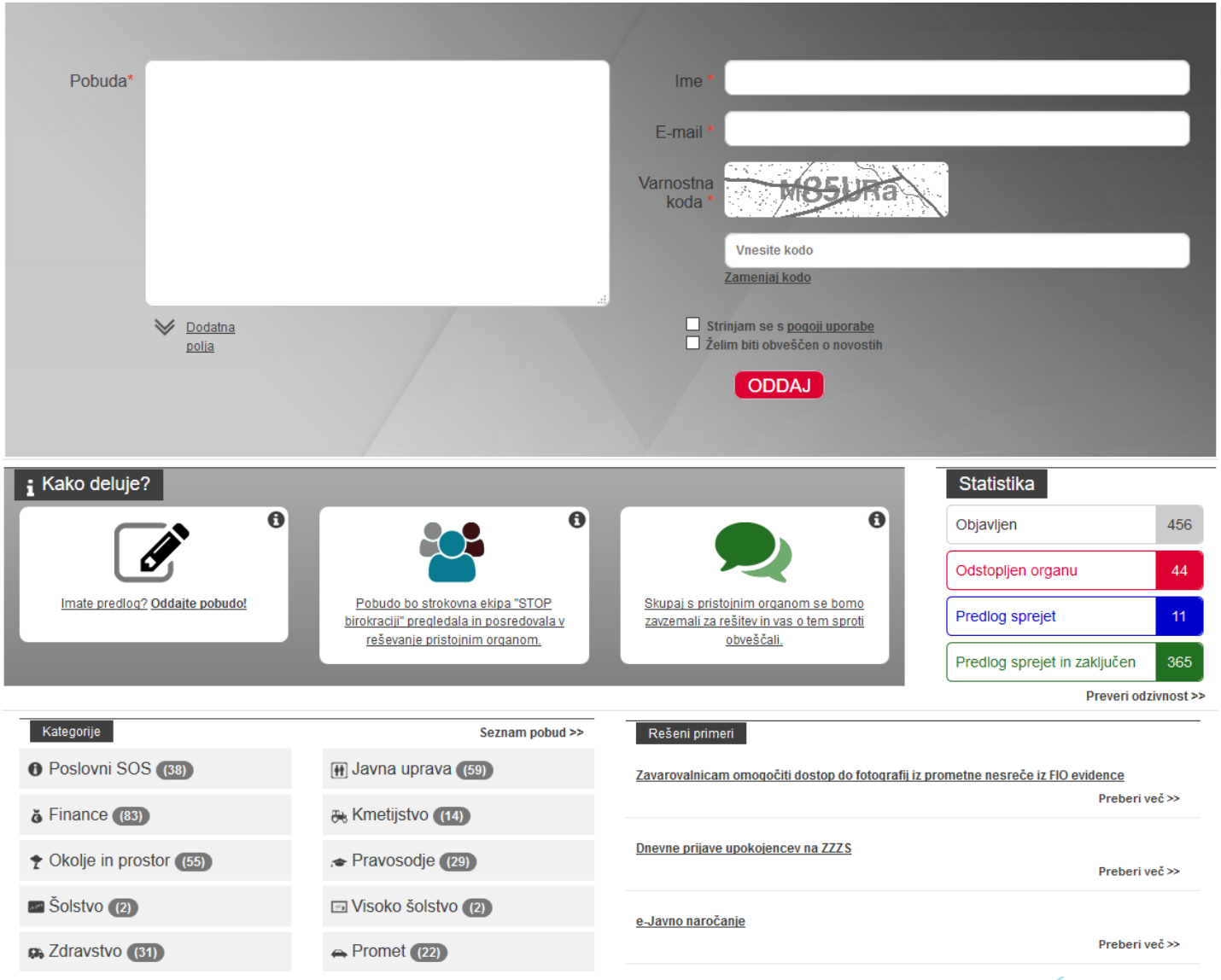
Stop the Bureaucracy! PORTAL

- PROPOSALS, INITIATIVES AND PROBLEMS SUBMITTED BY CITIZENS AND ENTREPRENEURS,
- ASSIGNMENT OF PROPOSALS TO COMPETENT MINISTRIES,
- AVERAGE FEEDBACK TO USERS IN 13 DAYS,
- BEST PRACTICES.

Concrete example from „the field” on YouTube

https://www.youtube.com/watch?v=cE4DkYB1BBU
http://www.stopbirokraciji.si/en/stop-the-bureaucracy/

GET INVOLVED – SUGGEST SOLUTIONS – REACH YOUR GOALS



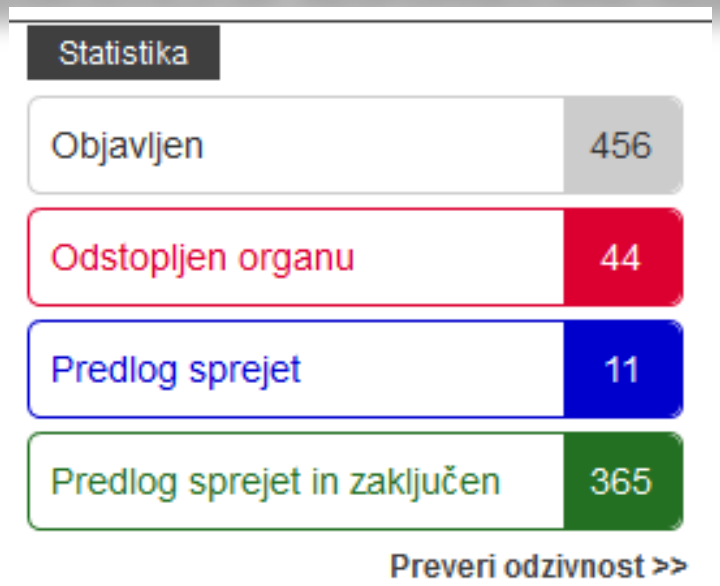
MONITORING OF RESPONSES AT ALL TIMES

SURS Statistični urad Republike Slovenije	🙂
ZPIZ Zavod za pokojninsko in invalidsko zavarovanje	😌
ZRSZ Zavod RS za zaposlovanje	🙂
ZZZS Zavod za zdravstveno zavarovanje	😌

Legenda

🙂	Organ je odgovoril v 15 dnevnem roku.
😌	Organ je odgovoril po preteku 15 dnevnega roku.
😕	Organ ni odgovoril.

STATISTICS OF RESPONSES AND REALIZATION



TWO WAY COMMUNICATION

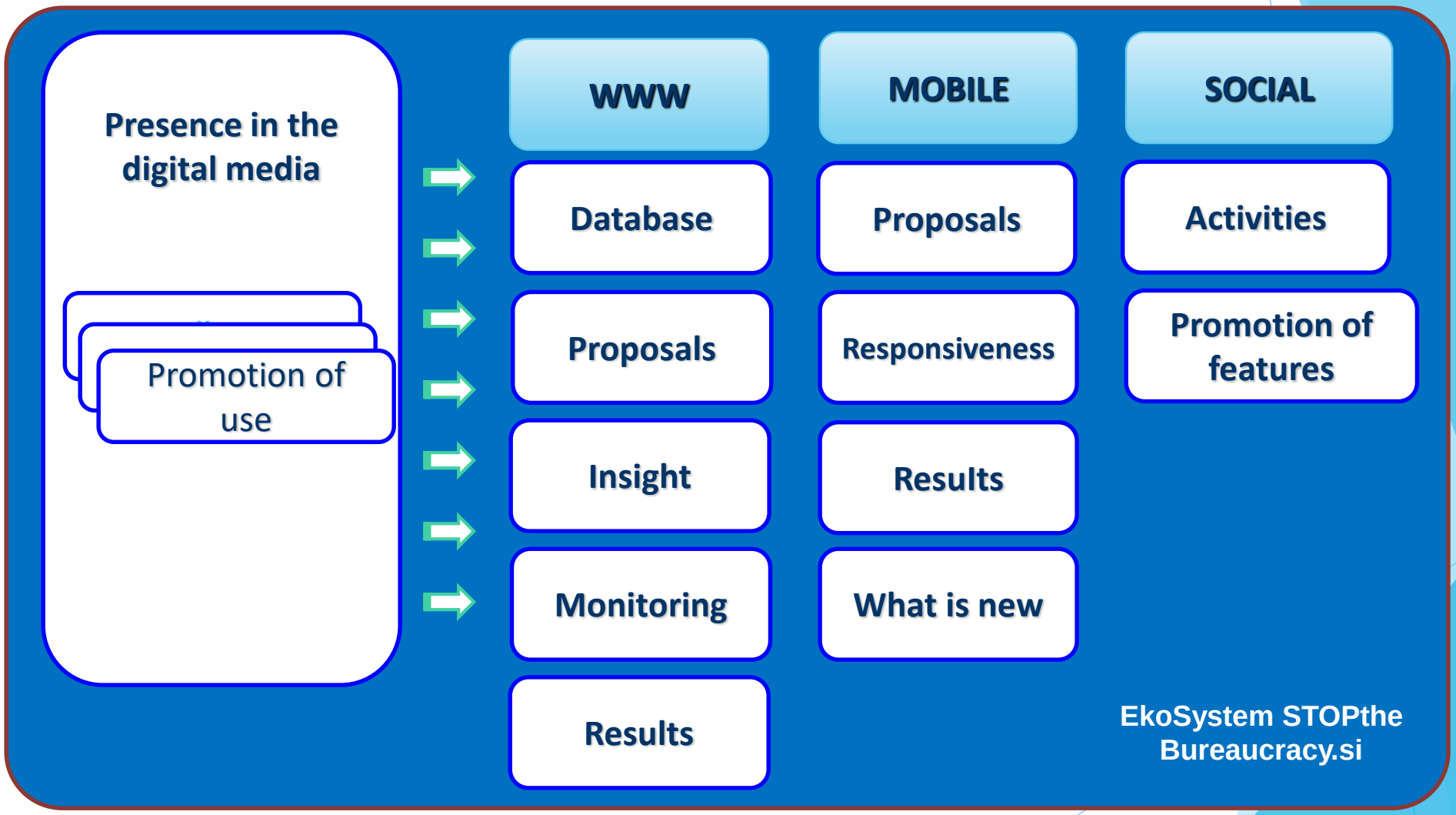
Collecting proposals for reducing administrative burdens via the portal

Monitoring the net effects of amendments on regulations

http://www.stopbirokraciji.si/komentarji-in-pobude/?priority_area_id=17

Two-way communication via multiple channels

Flow of our users through a set of functionality



TRIPARTITE STRUCTURE

Interested public

ADMINISTRATOR (Ministry of Public Administration)

COMPETENT MINISTRY

Collection modul - Key Performance Indicators (KPI)

	apr.16	dec.16
WEB SITE		
The total number of visitors on website	171.112	385.116
Number of new visitors	1.051	5.162
Pageviews	1.373	1.495
Number of page views per user		8,25
The average time of the visit (s)	30	114
Number of share s website	560	3.702
PROPOSALS		
New initiatives announced	15	71
Initiatives eligible for Working Programme	4	26
FACEBOOK		
Number of likes on fb	4.800	12.360
ADVERTISING		
The number of ads shown on Google		62.867
The number of clicks on ads on Google		588
Click through this rate		0,94
The number of ads shown on facebook		2.075.799
The number of clicks on the ads on fb		6.052
Click through this rate		0,29
OPTIMIZATION OF WEBSITE		
The average position of words that are ranked as Keyword:		12,7
stop bureaucracy		1
stopbirokraciji.si		1
bureaucracy		2
administrative burdens		1
legislative burden		1
elimination of administrative barriers		1
simplification of procedures		1

Monitoring Tool (EZU)

PURPOSE = monitoring the implementation of measures from Working Programme of Government of the RS – ensuring transparency and predictability

- **simple reporting** through **web application** for ministries / relavant authorities,
- **transparent list** of measures and responsible ministries,
- **monitoring** of the status of the implementation of measures 24/7,
- **graphical** and **tabular** representations of individual measures (PRIORITIZATION, STATISTICS, STATUSES)
- users can obtain **additional information** about the **responsiveness** of individual ministries regarding measures in the field of the competent ministry.

Monitoring Tool (EZU)

- **Single document** - **unification** and **unified coordination** of **all projects** and programmes for improvement of business environment regarding Strategy of Public Administration Development 2020 in ONE PLACE,
- document with concrete **measures, commitments, proposals for solutions, providers and deadlines for realization**,
- **unified reporting**,
- coordinated by the Ministry of Economic Development and Technology (MEDT) and the Ministry of Public Administration,
- supervision of implementation performed by the Prime Minister‘s Office.

COOPERATION AND COMMUNICATION WITH STAKEHOLDERS

- Chamber of Commerce and Industry of Slovenia
- The Chamber of Craft and Small Business of Slovenia,
- The Association of Free Trade Unions of Slovenia

GOAL = **better business environment and increase of competitiveness**

Public part – Front-end

- Separation of entities – entities for the realization and permanent entity (entities that do not have a deadline for implementation).
- Searching entities according to general criteria, such as: title, description, an area involved ministries, the reporting period, the status of realization, etc.
- For each objective and its tasks, list of all reporting (history overview) on the status of implementation is available.
- In the public part of the application there is display of statistics for the selected module. Statistics are displayed in an interactive way (with infographics).

Process related to our Working Programme

Users (Private sector, citizens, Public sector)

Proposal / Comment

Feedback regarding realization of measures

STOP the bureaucracy.si

1 REPORTING FORM
1 ENTRY POINT
THE SAME TYPE OF INFORMATION ONLY ONCE

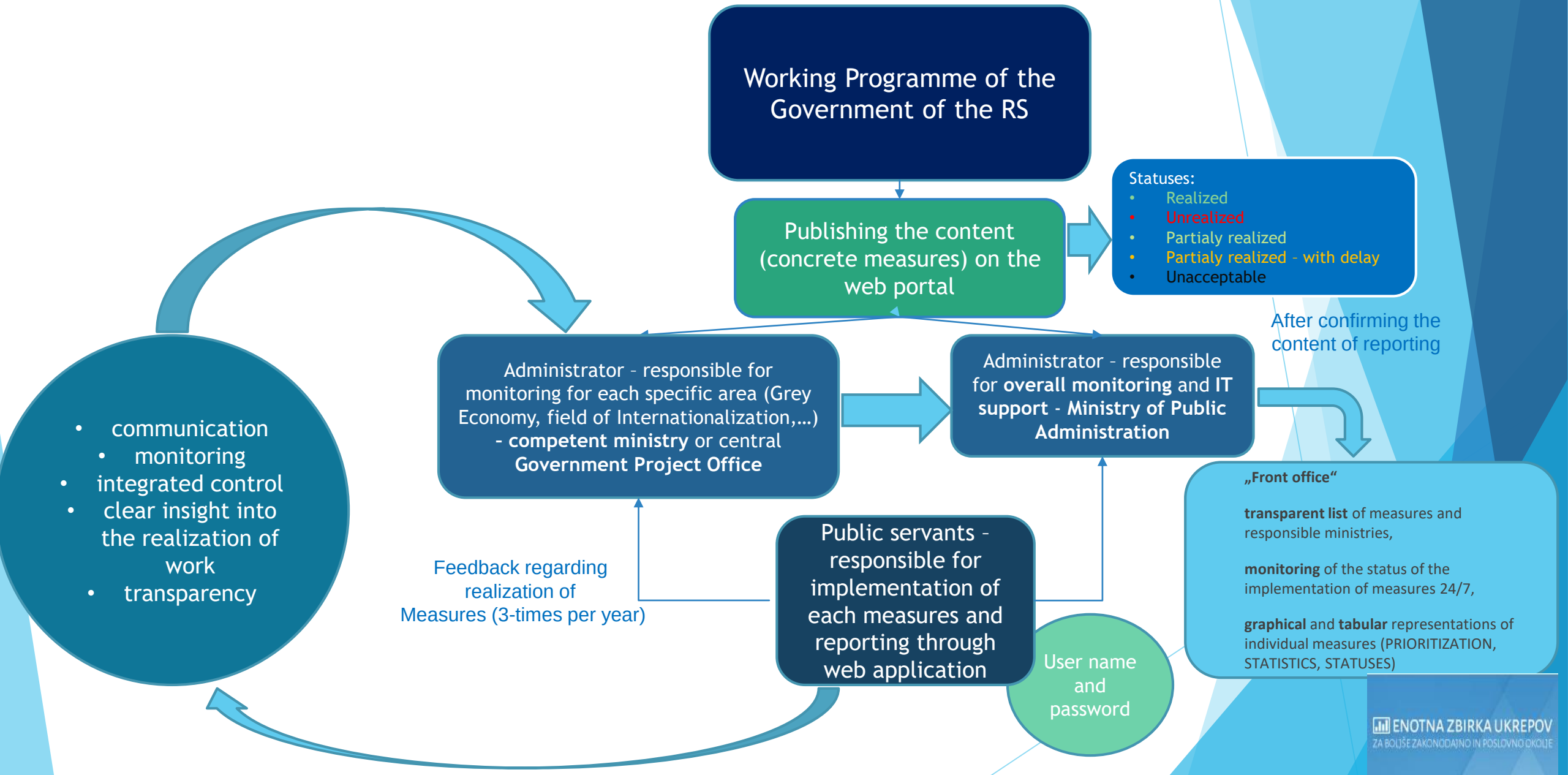
- communication
- monitoring
- integrated control
- clear insight into the realization of work
- transparency

Analysis of proposals – Administrator (MPA)

Working Programme of theGovernment of the RS (PA Strategy 2020)

Monitoring Tool (EZU)

Planning, monitoring and implementing concrete measures



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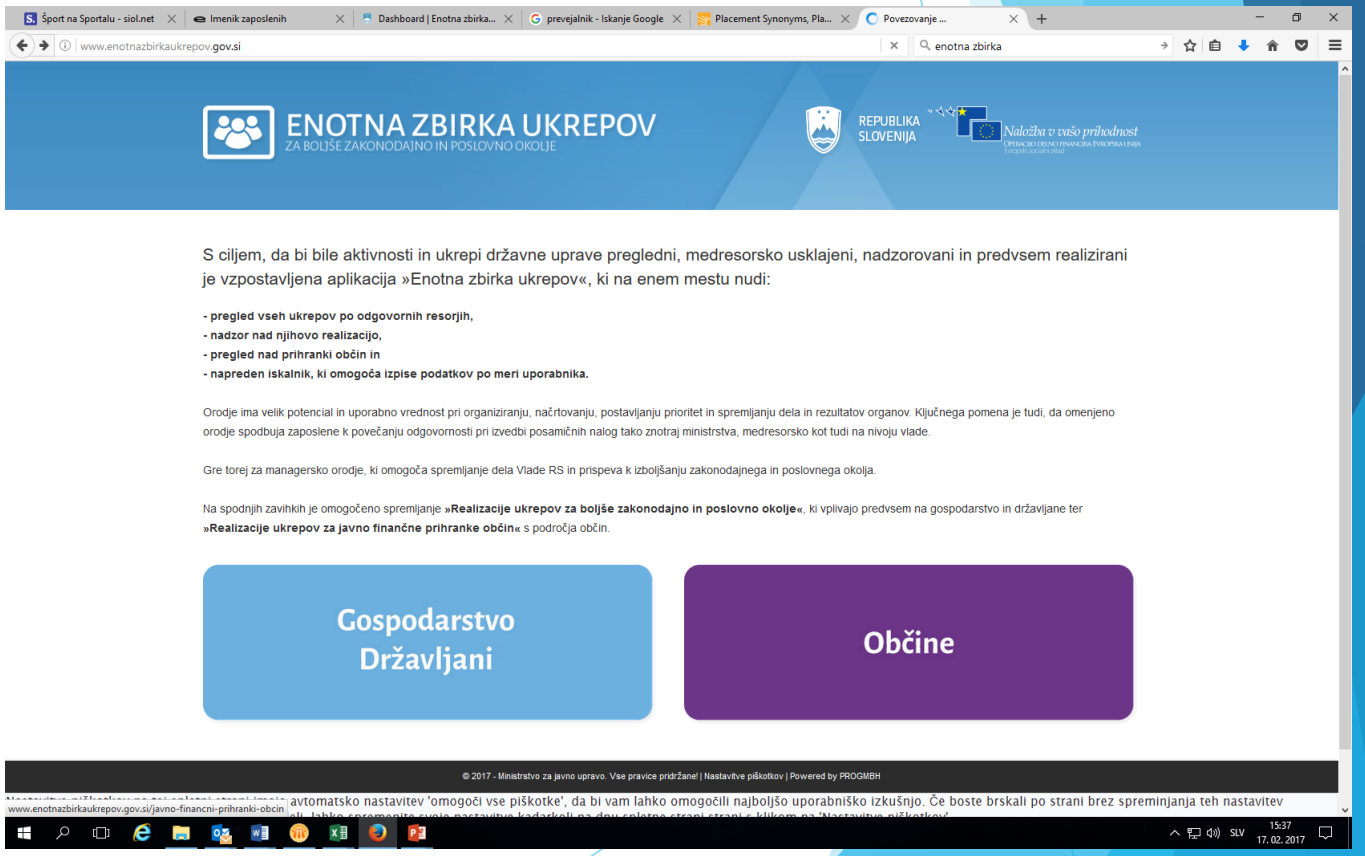
Monitoring Tool (EZU)

Landing page - generic view:

- Modul for business entities and for citizens
- Modul for municipalities

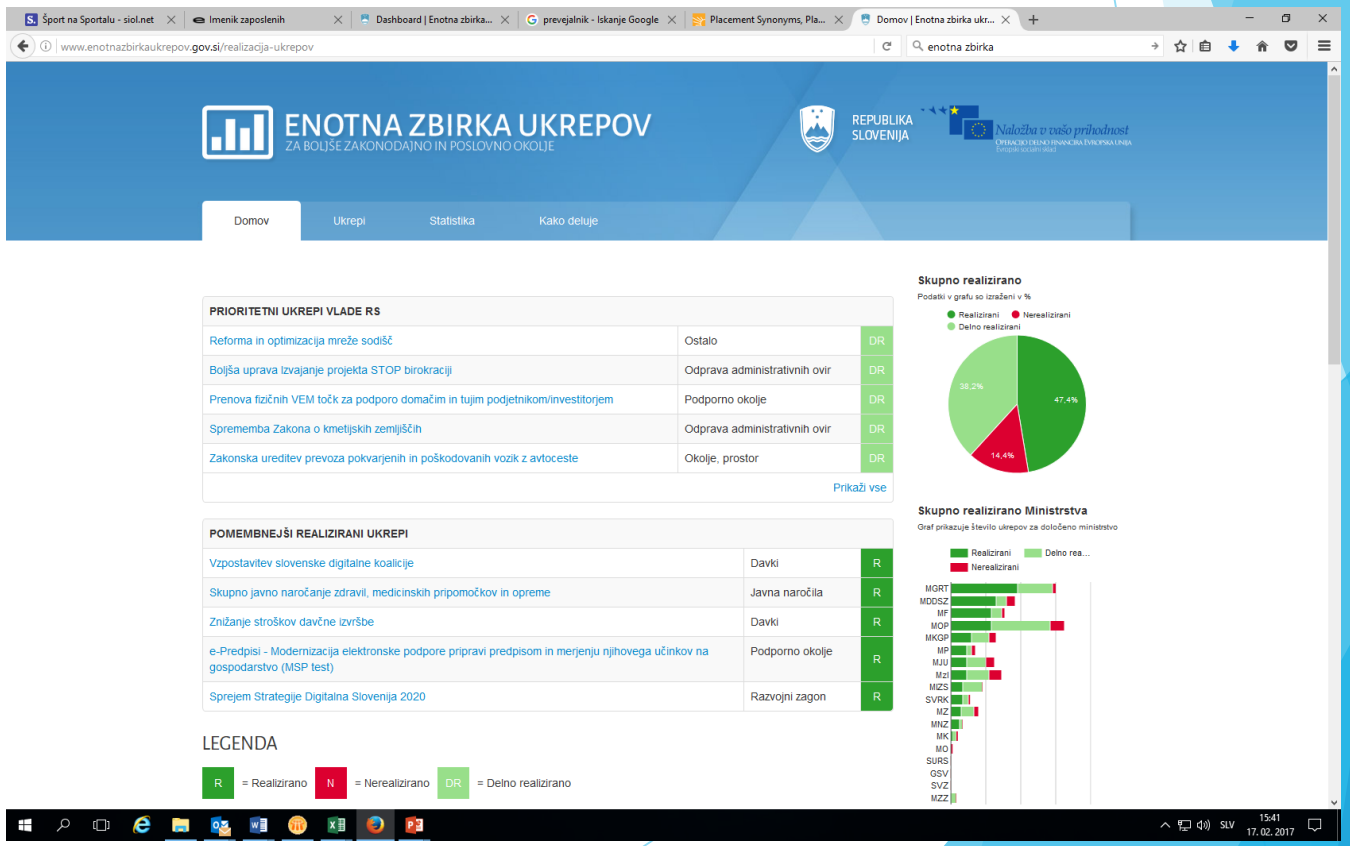
http://www.enotnazbirkaukrepov.gov.si/



Monitoring Tool (EZU)

Main page for EZU (prioritization, measures, statuses, statistics)

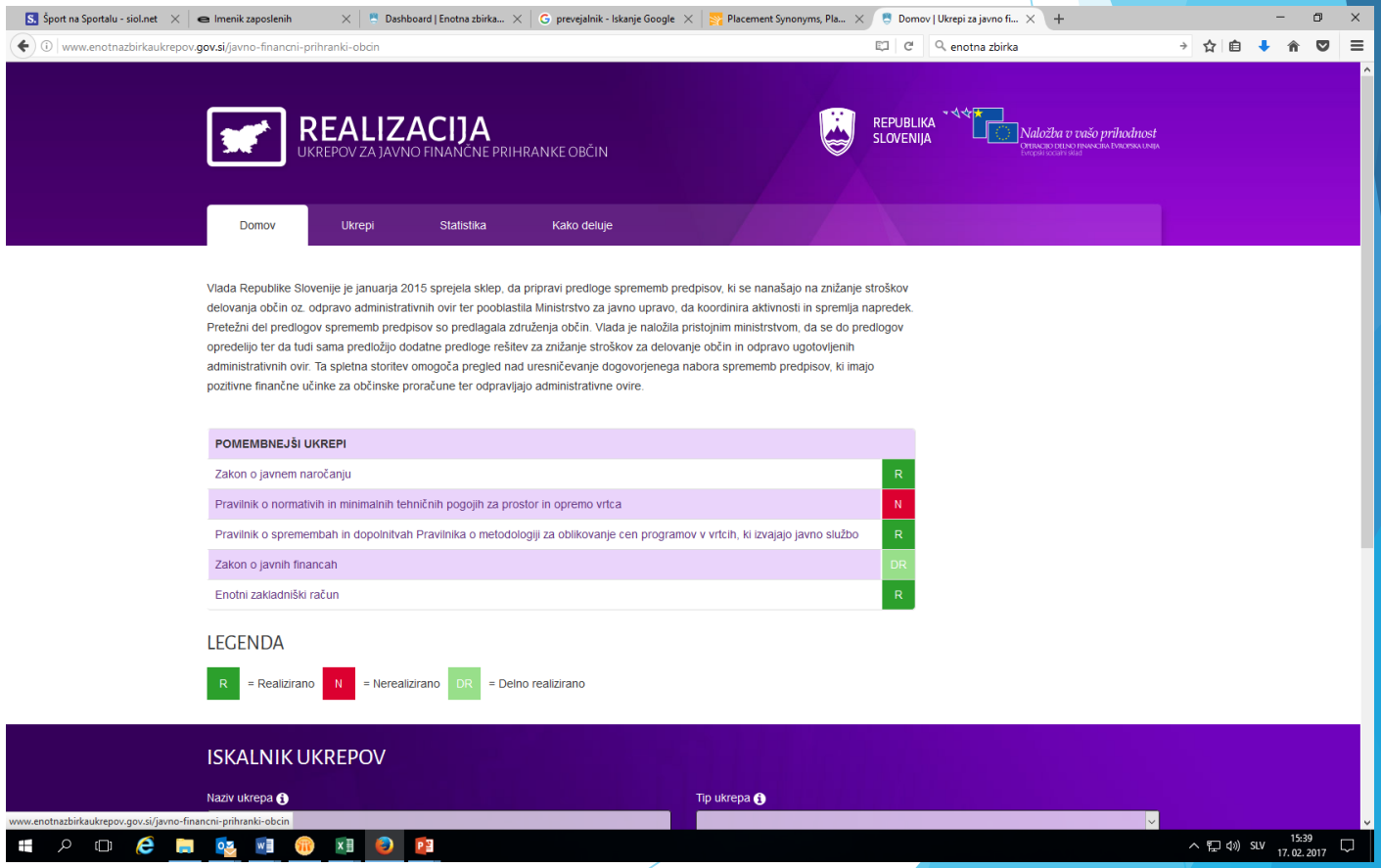
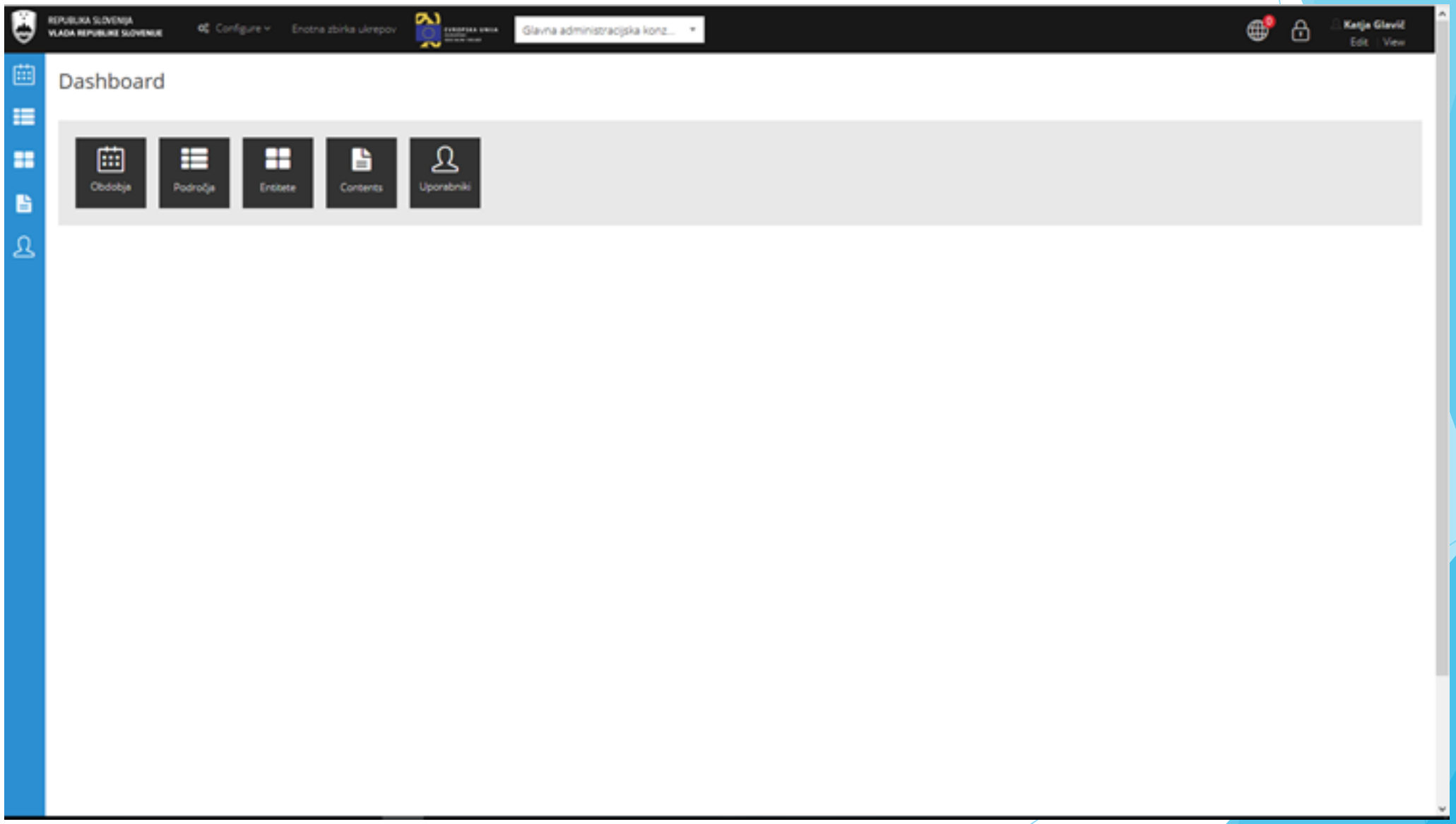
http://www.enotnazbirkaukrepov.gov.si/realizacija-ukrepov
http://www.enotnazbirkaukrepov.gov.si/realizacija-ukrepov/ukrepi/realizirani



Monitoring Tool (EZU)

Main page for municipalities (prioritization, measures, statuses, statistics)

http://www.enotnazbirkaukrepov.gov.si/javno-financni-prihranki-obcin
http://www.enotnazbirkaukrepov.gov.si/javno-financni-prihranki-obcin/ukrepi



Monitoring Tool (EZU) – Back-office