

## Who we are

The Observatory for Public Sector Innovation (OPSI) is a global forum for public sector innovation. In a time of increasing complexity, rapidly changing demands and considerable fiscal pressures, governments need to understand, test and embed new ways of doing things.

OPSI works with governments to understand and encourage new approaches to address society's complex problems by empowering public servants with new insights, knowledge, tools and connections to help them explore new possibilities.

We value curiosity, understanding of people's needs, a systems perspective and openness to new opportunities. From our innovation specialists' first-hand experience working in government, we know that an innovative public sector makes better policy, builds constructive partnerships and delivers better outcomes.

Since 2013, we have built our strong reputation on our expertise in global trends, sustainable development goals (SDGs), transformative technology impact, public sector innovation systems, and innovation skills, processes, and methods. Our team connects and convenes innovators world-wide and directly advises leaders of public sector innovation in OECD member countries and beyond.



# What we offer

### Rapid deployment

- Support communities of practice
- Critical analyses of the latest technology and its impact (i.e. blockchain, Al, etc.)
- Experimental design and coaching
- Custom expert workshops and strategic trainings
- Innovation strategy sessions

#### Custom engagement

- Knowledge base development discovery sprints, scans, and deep dives
- Co-design structures and interventions for complex problems and public purpose
- International comparative analysis
- Multi-level government collaborative project facilitation
- Customised innovation tool design and deployment
- Public sector system reviews, analysis, and co-design



## What we do

#### We...

## Uncover emerging practice and identify what's next

- Knowledge creation and learning enhancement
- Innovation and technology trend-spotting
- Empirics-led research

### Turn the new into the normal

- Frameworks, skills, and methods diffusion
- Convening networks of innovators
- Global case study, tool, and community management

### Provide trusted advice

- Custom transformation strategies
- Methods, skills and tools
- Reviews and evaluation

#### **MULTI-LEVEL FOCUS**

Our portfolio spans across individual, organisation, and system levels. We tailor our approach based on our partners' contexts and needs.



### **DIMENSIONS OF OUR WORK**

**Innovation readiness:** In a world where the need to innovate can strike anywhere, governments must prepare. We help them do so.



**Mission-oriented strategies:** Responding to today's challenges requires ambitious missions. We guide governments on how to best establish and achieve them.

**Anticipate tomorrow:** In uncertain times, with untold possibilities, responsible governments need to explore what could happen before it does. We assist governments to prepare for and adapt to the needs of tomorrow.

# Who we work with

Our partners are innovators everywhere: in government, academia, global NGOs and civil society, and industry. We connect with leaders and practitioners alike, based on their emergent needs and where the OECD can best add value. Our partners are our collaborators; we take risks with them so that we can continue pushing the boundaries in this evolving area of research and practice.

Are you ready to make change? Contact us: opsi@oecd.org