

Citizen participation and digital tools for upgrading democracy in Iceland and beyond

Reykjavík - April 2019

Robert Bjarnason - citizens.is



Þingvellir (Parliament field), Iceland
World's oldest running parliament founded 930



Typical methods of transport to
voting polls 100 years ago in Iceland





The car becomes popular in the 1930's



First computers arrive in the 1960's

The background is a dark blue field filled with glowing, swirling light trails in shades of cyan and blue. These trails create a sense of dynamic movement and energy. Scattered throughout the scene are various characters from the hexadecimal system (0-9 and A-F), some appearing as faint, larger text and others as smaller, more prominent elements. The overall aesthetic is futuristic and digital, evoking themes of data, technology, and the internet.

Access to the web is
opened in Iceland 1993



But the democratic system has not evolved much



Citizens Foundation Vision

For there to be **trust**
citizens must have a **strong voice**
in policymaking with
formal and persistent participation
in the political process



Open digital democracy solutions

- **Idea generation, policy crowdsourcing and debate** with Your Priorities
- **Budget voting and civic education** with Open Active Voting
- **Empower citizens with Artificial Intelligence** with Active Citizen





Hverfið mitt



ACTIVE
CITIZEN



DEEP-linking YOUTH

CHEST

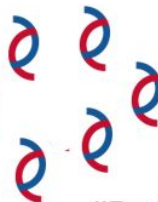
Decide
Madrid



ZELENA STRA



RAHVAKOGU



#Reset
Romania



**YOUR
PRIORITIES**



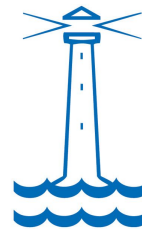
**CITIZENS
FOUNDATION**



Reykjavíkurborg



MOSFELLSBÆR



HAFNARFJÖRÐUR



Kópavogsbær



BOLUNGARVÍK



SELTJARNARNES



SÓKNARÁÆTLUN
VESTFJARÐA



FLJÓTSDALSHÉRAÐ



ALÞINGI



Idea generation, policy crowdsourcing and debate

With Your Priorities



Why Your Priorities?

- **To build trust between citizens and government authorities**
- **Facilitate better decisions by crowdsourcing policy with the cooperation of citizens and government**
- Easy to use and combines play and civic work in a meaningful context



Your Priorities highlights

- Over 1.5 million unique visitors since 2008
- **Scales well to big and small projects**
- Iceland, Estonia, Norway, France, Australia, Scotland, USA, UK, Romania, Slovenia, Hungary, Croatia and more



Debate and prioritization

- **Citizens add ideas and points**
 - Inform others with structured debate points and become better informed in the process
- **Ideas and points are voted on by citizens**
 - The best ideas and points for and against them are visible to everyone





Your Ideas

Electronic Democracy is all about Empowerment, about giving you a voice. All citizens can propose their own ideas and open them up for discussion. We want your voice to be heard. This is how we truly make politics by the people and for the people.

 2,121  2,403  3,714



Add new idea

POPULAR - ALL CATEGORIES

2,124

NEWS

 FILTER IDEAS

Search for... 



Trees for Streets

Planting trees along urban roads. Increasing tree-lined streets. Benefits ar...



Evidence Based Interventions For Children with Autism

The new government should look into subsidising evidence based interventions whi...



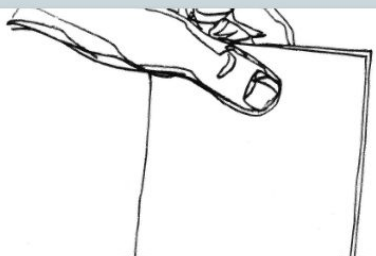
Don't Accept any ODZ applications

Malta is one of the smallest countries in the world, and the land which we haven...



Better transport infrastructure

I think traffic is getting worse everyday and it is time for Malta to upgrade it...



voters living abroad

Introduce the facility to allow voters who live abroad to vote from their stayin...



Manoel Island - National Park

The Maltese people deserve a national park similar to central park in new york t...



Green Lung in Every Locality

Kull Kunsill Lokali jiġi mitlub jidentifika post fil-lokalità fejn jistgħu jitha...



Nirringeneraw u nużaw il-bini abbandunat

Fiċ-ċentri tal-irħula hemm hafna bini abbandunat b'tali mod li jkerrah iż-żoni u...



Demolition ALL illegal boat houses

An utter abuse of public land and injustice to fellow citizens who are denied us...



0% Tax on Fruit, Vegetables & Water

This could be coupled with a sugar tax or higher tax on junk food. This is the l...



Il-bini fi triq għandu jkun kollu fuq l-istess livell

Qeghdin jingħataw permissi biex djar jitwaqqghu u minflokhom jitilgħu flats ta i...



24/7 University Library

University can be a difficult time, and I cannot understate the stress that mult...



Interface inspires debate

- Points for and against are in different columns which makes it hard to argue
- This encourages rational debate and positive points instead of negativity and personal attacks
- **Minority and majority views have equal weight which helps facilitate consensus**



New Testament in Schools



The current majority has prevented the New Testament from being delivered during school hours. allow it to be distributed during school hours

248 160 213

DEBATE

160

NEWS

PHOTOS

0

Points for

Write point for...

0/500



Inga Auðbjörg

The only thing I see this idea is that giving the New Testament could lead to children reading it and that could easily lead to their loss of faith quickly and accurately, as the book outdated as a manual for modern society. However, I do not think it is the role of the schools to cherish children and choose it.

35 19

Points against

Write point against...

0/500



Árni Steingrímur Sigurðsson
Píratar



The Reykjavik Human Rights Policy is available at <http://reykjavik.is/mannrettindaste...>, which states: "The policy aims at ensuring that all citizens enjoy equal rights regardless of their origin, nationality, language, language, color, religion, sexual, sexual orientation, sexual orientation, sexual orientation, age, disability, classmates, physical activity, health, organs or other status." This proposal goes against it.

58 2



Árni Stefán Árnason

The New Testament deals with the lifetime of the most remarkable one. He was sent here because of the question of man about the existence of God. It is a compulsory reading to read about him, no matter what conclusion you finally get. There has been no loss of following him. His name is Jesus Christ, and his story is young in a humanistic context. He was up, really just around the corner.

↑ 4 ↓ 2 ↩ ⚠ ×



Friður Birna Stefánsdóttir

The countries of the world with the highest level of equality (the Nordic countries) have been based on Christian values, and I therefore think it is important that everyone learns. A great book that encourages love, equality, tolerance, self-esteem and independence. It makes everyone good to read it. Reading the New Testament does not make you Christian. The decision of the individual to have fellowship with Jesus and follow him does. The more knowledge we give the children the better they are prepared to stand up for themselves.

↑ 2 ↓ 1 ↩ ⚠ ×



Guðjón Gíslason

Current community is based on the message of this book, whether or not people have or against them. And children have the right to learn about it and decide whether they want to follow this book or not. Therefore, it's an imprint to give them this and allow them to sort. The second is a violation of their right to study.

↑ 3 ↓ 2 ↩ ⚠ ×



Alda Björg Lárusdóttir



58



3



Anna Þorsteinsdóttir

It's not up to the schools to teach about one religion more than the other. The children who learn the most about Christianity. But an innovative idea to teach children religion and thus take care of everything possible and from all over the world.

↑ 49 ↓ 3 ↩ ⚠ ×



Eiríkur Fannar Jónsson

It is not the schools to instill children religious beliefs. Much more natural is that in the appropriate religious institutions. Those who want the New Testament could then approach it in their church.

↑ 57 ↓ 14 ↩ ⚠ ×



Sigurður Hólm Gunnarsson

I have a revolutionary idea. What about giving the New Testament to churches?

↑ 40 ↓ 1 ↩ ⚠ ×



Alexandra Briem

The school system is working on behalf of the government, as our representative of all and the power we have in common. Therefore, it should not be applied to give young people the idea that it's the power that society regards one religion more or better than others. Such an attitude is a majority attempt to use its facilities to provide increased body weight gain through the power of the joint institutions. It's not okay. Not because the 'New



Alda Björg Lárusdóttir

The book is given to those who wish to receive. It can be used in religious studies such as other study material and other religious texts. The book has been published for decades. Nevertheless, people have made their own decision with their lives and faith, the book does not have magic in this regard. Therefore, I can not stand it spread. This is just a book for the one who does not believe, religious literature for the other.

↑ 3 ↓ 2 ↻ ⚠ ×



Helena Óskarsdóttir

Our culture is based on Christian values. The New Testament expresses tolerance of faith and love and revelation. I have my book since 1956 from the Gideon Society. In fact, there is a need for children and adolescents today to get to know what the book suggests as Anxiety and depression seem to be increasingly affected. But it is timeless and never expires. Jesus is the best friend of the children.

↑ 2 ↓ 1 ↻ ⚠ ×



Magný Jóhannesdóttir

We are Kristinland and I take this book good. She was good for me, she did not hurt. Beautiful gift and those who do not want a choice and can say; no thanks

↑ 2 ↓ 1 ↻ ⚠ ×



Eygló Karlsdóttir

I recommend the new testament to high school, and when I was 12 years old I got a testam from a

better than others. Such an attitude is a majority attempt to use its facilities to provide increased body weight gain through the power of the joint institutions. It's not okay. Not because the 'New Testament is harmful' but because it is a misuse of facilities.

↑ 42 ↓ 6 ↻ ⚠ ×



Jónas Rafnsson

In my opinion, this is a money-loss. Not many guys who will read the book. Rather distribute books that interest the kids and encourage them to read books.

↑ 39 ↓ 5 ↻ ⚠ ×



Sigurlaug Lilja Jónasdóttir

Parents must be able to access religious literature for their children elsewhere than in educational institutions that should be neutral to religious beliefs.

↑ 35 ↓ 1 ↻ ⚠ ×



Guðmundur Jónsson

One particular religion should not be part of a committed education.

↑ 38 ↓ 8 ↻ ⚠ ×



Einar Þórir Árnason

Primary education must be a neutral basis. The statement of many that Iceland is a Christian nation is arrogant and depressing. It is not all Christians in Iceland and can not be stated in this way. To propose that the book of Christian faith be

Focused output

- **Best ideas and solutions of participants**
 - Also other useful, crowd-sorted and debated ideas
- Increased civic knowledge of participants
- Higher public acceptance and satisfaction levels with use of citizens ideas and work



Example Projects



Better Reykjavík

- Opened a week before the 2010 elections in Reykjavik, independent of political parties
- Over 40% of voters participated, 8% added content and over 1000 ideas were created
- The Best Party needed real policies and said: 'Come to Better Reykjavik help us make policy'



From jokes to mayor

- **The Best party (Jón Gnarr) was topping in polls when they saw Better Reykjavik**
- **Saw a solution for their lack of policy and used supporters to help create platform**
- Many ideas became part of the coalition agreement





Better Reykjavik

Better Reykjavik is a consultative project of the city of Reykjavik, Íbúa ses and Reykvikingar. #Betterreykjavik

🗨 7,763 💬 17,509 🧑 13 🗳 23,014

COMMUNITIES (12)

NEWS



Your voice in the city councils

In your voice in council councils, the top ideas will be sent to the relevant council of the city of Reykjavik.

🗨 2,865 👤 4 🗳 12,283



My neighborhood in 2018

Desired ideas for projects that will be voted on in my district poll My Neighborhood in October 2018. The ideas should: Improve th...

🗨 821 👤 10 🗳 4,246



Stúdentaráð Háskóla Íslands

Our university

The Student Council wants to hear ideas from students at the school and give students the opportunity to determine what matters th...

🗨 28 👤 1 🗳 205



Gufunesbær

The Gufunesbær leisure center was founded in autumn 1998 and is run by the Reykjavik School of Education and Leisure. One of th...

🗨 16 👤 1 🗳 43



My neighborhood in 2017

There were open ideas for new construction projects and maintenance projects in Reykjavik until March 24, the projects were select...

🗨 1,081 👤 10 🗳 5,472

Taktu þátt og gerðu þitt hverfi enn betra





Lepszy Reykjavik

Better Reykjavik to projekt konsultacyjny miasta Reykjavik, lbúa ses i Reykvikingar. # Betterreykjavik

🗨 7,763 💬 17,509 🧑 13 🌟 23,014

SPOLECZNOŚCI (12)

AKTUALNOŚCI



Twój głos w miejskich radach

W swoim głosie w radach rady najlepsze pomysły zostaną przesłane do właściwej rady miasta Reykjavik.

🗨 2,865 👤 4 🌟 12,283



Moja okolica w 2018 roku

Pożądane pomysły na projekty, które zostaną poddane pod głosowanie w moim sondażu dzielnicy Moje otoczenie w październiku 2018 r. ...

🗨 821 👤 10 🌟 4,246



Stúdentaráð Háskóla Íslands

Nasza uczelnia

Rada Studencka chce wysłuchać pomysłów uczniów w szkole i dać uczniom możliwość ustalenia, co Rada Studentów powinna wyrazić w szc...

🗨 28 👤 1 🌟 205



Gufunesbær

Centrum rozrywki Gufunesbær zostało założone jesienią 1998 r. I jest prowadzone przez Szkołę Edukacji i Wypoczynku w Reykjaviku. ...

🗨 16 👤 1 🌟 43

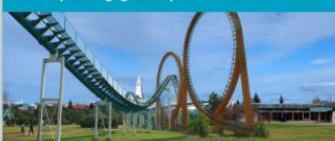


Moje sąsiedztwo w 2017 roku

W Reykjaviku były otwarte pomysły na nowe projekty budowlane i prace konserwacyjne do 24 marca, projekty zostały wybrane i oto wyn...

🗨 1,081 👤 10 🌟 5,472

Taktu þátt og gerðu þitt hverfi enn betra





Meilleur Reykjavik

Better Reykjavik est un projet consultatif de la ville de Reykjavik, íbúa ses et Reykvíkingar. # Betterreykjavik

📍 7,763 💬 17,509 🗳 13 🗳 23,014

COMMUNAUTÉS (12)

ACTUALITÉS



Votre voix dans les conseils municipaux

Dans vos conseils de conseil, les meilleures idées seront envoyées au conseil compétent de la ville de Reykjavik.

📍 2,865 👤 4 🗳 12,283



Mon quartier en 2018

Idées souhaitées pour les projets qui seront votés dans mon district de sondage Mon quartier en Octobre 2018. Les idées devraient être...

📍 821 👤 10 🗳 4,246



Stúdentaráð Háskóla Íslands

Notre université

Le conseil des étudiants souhaite entendre les idées des élèves de l'école et donner aux étudiants la possibilité de déterminer le...

📍 28 👤 1 🗳 205



Gufunesbær

Le centre de loisirs Gufunesbær a été fondé en automne 1998 et est géré par l'école d'éducation et de loisirs de Reykjavik. L'u...

📍 16 👤 1 🗳 43



Mon quartier en 2017

Il y avait des idées ouvertes pour de nouveaux projets de construction et de maintenance à Reykjavik jusqu'au 24 mars, les projets...

📍 1,081 👤 10 🗳 5,472



Taktu þátt og gerðu þitt hverfi enn betra





更好的雷克雅未克

更好的雷克雅未克是雷克雅未克市，Íbúases和 Reykvikingar市的諮詢項目。#Betterreykjavik

🗣️ 7,763 💬 17,509 🧑 13 🕒 23,014

社群 (12)

新聞



你在市議會的聲音

在議會理事會的聲音中，最重要的想法將被發送到雷克雅未克市的相關理事會。

🗣️ 2,865 👤 4 🕒 12,283



我的鄰居在2018年

2018年10月我的地區民意測驗“我的鄰居”投票的項目想要的想法。這些想法應該：以某種方式改善鄰里。留在鄰里的預算內。在項目的時間...

🗣️ 821 👤 10 🕒 4,246



我們的大學

學生會希望聽取學校學生的意見，讓學生有機會確定學生會應該以活動的形式表達什麼。

🗣️ 28 👤 1 🕒 205



Gufunesbær

Gufunesbær休閒中心成立於1998年秋季，由雷克雅未克教育和休閒學校管理。Gufunesbaer工作最重要的目標之...

🗣️ 16 👤 1 🕒 43



我的鄰居在2017年

直到3月24日，雷克雅未克的新建築項目和維護項目都有開放的想法，項目被選中，結果如下：<http://reykjavik.is/fr...>

🗣️ 1,081 👤 10 🕒 5,472



Taktu þátt og gerðu þitt hverfi enn betra





My neighborhood in 2017

There were open ideas for new construction projects and maintenance projects in Reykjavík until March 24, the projects were selected and here are the results: <http://reykjavik.is/frettir/ibuar-k...>

🗨️ 1,081 👤 10 🗺️ 5,472



GROUPS (10)

NEWS

MAP



Downtown 2017

The city center is the commonwealth of all the inhabitants, but it is also the neighborhood of those living there and raising children. We encourage all residents to provide ideas on how to make the n...

🗨️ 111 💬 378 🗺️ 1,267



Grafarvogur 2017

In Grafarvogur there is a lot of neighborhood awareness, and many people in Grafarvog look like a kind of town within the city limits. We encourage all residents to provide ideas on how to make the ne...

🗨️ 180 💬 511 🗺️ 991



Laugardalur 2017

The neighborhood draws its name from a large sports and recreation area, which is in the center of the neighborhood. We encourage all residents to provide ideas on how to make the neighborhood even be...

🗨️ 124 💬 410 🗺️ 956

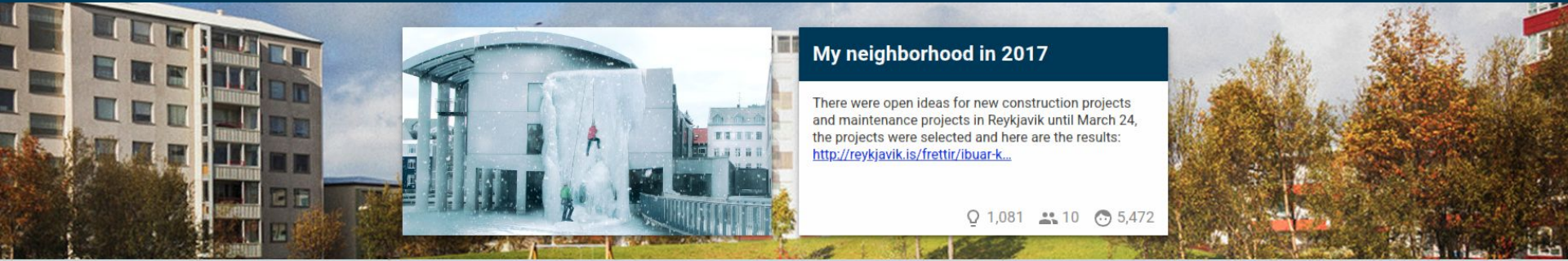


Háaleiti og Bústaðir 2017

Ambitious schooling, sports clubs and a beautiful outdoor area in Fossvogsdal characterize the neighborhood. We encourage all residents to provide ideas on how to make the neighborhood even better.

🗨️ 143 💬 421 🗺️ 780





My neighborhood in 2017

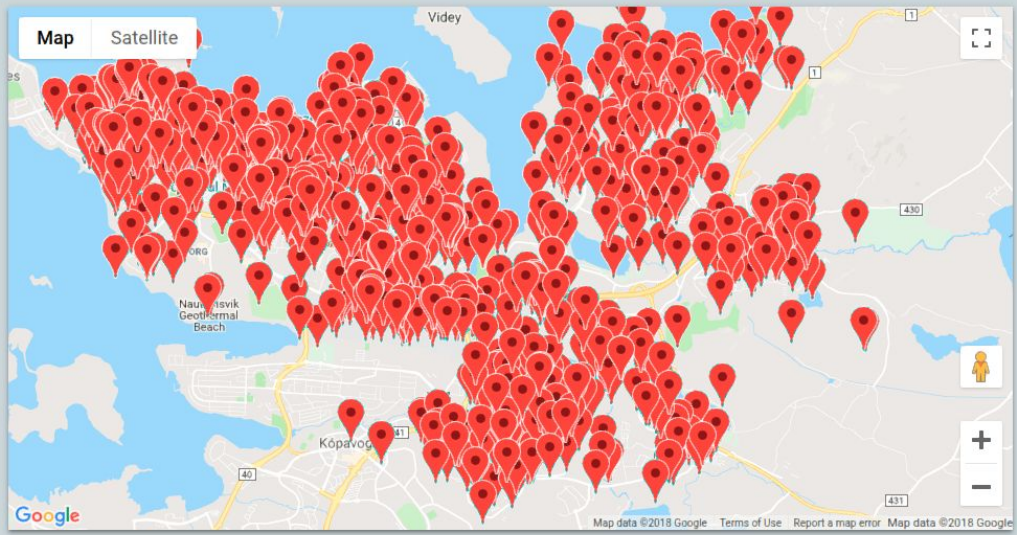
There were open ideas for new construction projects and maintenance projects in Reykjavík until March 24, the projects were selected and here are the results: <http://reykjavik.is/frettir/ibuar-k...>

 1,081  10  5,472

GROUPS (10)

NEWS

MAP





Laugardalur 2017

The neighborhood draws its name from a large sports and recreation area, which is in the center of the neighborhood. We encourage all residents to provide ideas on how to make the neighborhood even better.

💡 124 💬 410 🗳️ 956

POPULAR

127

NEWS

MAP

≡ FILTER IDEAS

Search for... 🔍



Pump track in Laugardalur

2 years ago I submitted an idea of a "Pumptrack" trail in Laugardalinn. She was thrown out of elec...

❤️ 180 💬 44 🗳️ 1 ➦



Vaðlaug in Laugardalslaug

Create a swimming pool in Laugardalslaug, suitable for children under 6 years old. Basic pool with p...

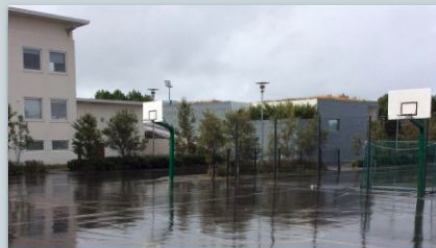
❤️ 173 💬 3 🗳️ 1 ➦



Playground in Laugardalinn

It would be great to have a fun playground in the valley - castle, slide, swings, sandbox and all th...

❤️ 168 💬 7 🗳️ 3 ➦



Basketball Court in Laugardalur

A real basketball court with good baskets (4-6 pcs.) And a sports court for children and adults. Wou...

❤️ 159 💬 19 🗳️ 2 ➦

Reykjavik City collaboration

- **Formal collaboration with the city of Reykjavík since 2011, hundreds of approved and realized ideas**
- Over 70.000 people have participated with new ideas being processed every month
- Currently working with Reykjavik City on the future of our citizens participation



Education policy until 2030

- **Reykjavík is currently shaping a new education policy**
- Purpose is to get citizens' views on what should be the most important skills and qualifications for an 18-year-old
- Citizens in Reykjavik have opportunity to participate directly in formulating city policy





Human Policy - Implementations

Here was the second part of the consultation on Reykjavik Education Policy. There were searched for ideas on how to enforce five key elements that emerged from the first part of this consultation this spring. Then it came to the conclusion that the focus was on social skills, self-esteem, literacy, creativity and health in the policy.

💡 106
👤 5
🗨️ 989

GROUPS (5)

NEWS



Self-esteem: Strong self-esteem and self-esteem

Incorporating self-esteem, knowing strengths and weaknesses, setting goals, following up and evaluating results. Self-esteem relates to autonomy, perseverance and self-esteem. Children mature in an en...

💡 23
💬 243
🗨️ 780



Literacy: Understand and be loyal to society and the environment

We have the ability to read, understand, interpret and work effectively with written issues; words, numbers, pictures and symbols. In broad terms, the term also refers to different types of literacy. ...

💡 34
💬 70
🗨️ 200



Social Responsibility: Social Responsibility and Functionality

Ability to communicate effectively with others, for example, sharing and working with others, helping, boasting and showing kindness and respect to others. Social skills are related, inter alia. emoti...

💡 16
💬 21
🗨️ 139



Health: Embrace a healthy lifestyle

This includes life and consumption habits, physical skills, sexual health and mental and social well-being. Ideas for health have changed with new knowledge of the interaction between minds and bodies...

💡 15
💬 29
🗨️ 139



Our University

- **University of Iceland Student Council first direct democracy experiment on Better Reykjavik**
- What is the biggest student interest?
- Two phases
 - Idea generation
 - Final voting





What is the biggest student interest?

The Student Council will finance a major campaign this year, which will focus attention on specific issues concerning student interests. An example of last year's campaign is the sub-funding of the University. The Student Council wants to hear from all students at the University and that your decision is on your campaign.

💡 29 💬 38 👤 206



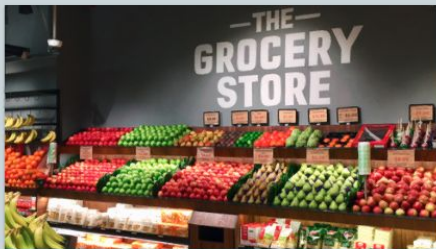
Add new idea

POPULAR
31

NEWS

≡ FILTER IDEAS

Search for... 🔍



The arrival of a supermarket on the Student Gardens

Increased access to food at a lower price, yes please!



Add a selection of vegan food in Hámu

The selection in Hámur has grown in recent years, but despite many requests to improve the range



Recordings of lectures

The duty of teachers to take up lectures



New UI sports and fitness center

The HÍ Sports Hall was built 70 years ago for 1,500 students. Today there are over 13,000

Estonian law reforms

- After political scandals in Estonia in 2012 grassroots NGOs and President of Estonia lead a law reform project
- **50.000+ people took part and sent in over 2000 proposals with Your Priorities**
- 7 of the 15 top ideas are now part of Estonian law



Firefox

Rahvakogu | Valimised

www.rahvakogu.ee/issues/valimised

Google

Home

Star

Share

Print

Fullscreen

Close

Ettepanekute kogumine
Jaanuar 2013

Analüüs
Veebruar 2013

Arutelupäev
Aprill 2013

Seadusemuudatused
Aprill 2013

Otsi

RU EN

RAHVAKOGU

RAHASTAMINE

ERAKONNAD

VALIMISED

KAASATUS

SUNDPOLITISEERIMINE

VARIA

Sisene

Analüüsiartiklid:

[Valimised: kandidaadid](#)

[Valimised: riigikogu liikmete arv](#)

[Valimised: ringkonnad](#)

[Valimised: hääletamise korraldus](#)

[Valimised: valija](#)


[Valimised - teised valimised](#)

[Valimised: Võitja selgitamise reeglid](#)

[Kokkuvõte: Valimised](#)

Teemas "Valimised" on 627 ettepanekut. **Esita ka!**

Järjesta aja / **toetuse** / vastuhääle / arutelude / juhuslik põhjal.




Riigikogu liige ei tohi KOV valimistel kandideerida. (3)

Toivo Kalmo 2 kuud



337



9


Kui ta seda siiski soovib, peab ta kõigepealt riigikogu mandaadist loobuma.



Minu hää! peab jõudma minu poolt valitud kandidaadile (8)



227



11

Examples of law changes

- Reduced the number of members required for the establishment of a political party and candidate deposit
- **Stricter sanctions for accepting prohibited donations**
- More authority to the Political Party Supervision Board
- **1000 citizens can now send issues to parliament which must process them**



Malta / Forza Nazzjonali

- Launched 4 weeks before a snap election in Malta. FN then won close to 44% of the vote.
- Over 30.000 visited the website, over 10% of Malta's voting population
- **Over 2.700 ideas added and 4.000 registered users**



Forza Nazzjonali - IDEAT

Your ideas matter. We want to create a more transparent, a better connected and more mature democracy which is strengthened by wide, informed public conversation. Let's start together here.
<http://www.forzanazzjonali.com>

💡 2,685 👤 18 😊 3,970



GROUPS (18)



Your Ideas

Electronic Democracy is all about Empowerment, about giving you a voice. All citizens can propose their own ideas and open them up for discussion. We want your voice to be heard. This is how we truly ...

💡 2,118 💬 2,399 😊 3,707



Good Governance

Joseph Muscat's Government has highlighted the serious flaws and deficiencies in our country's constitutional and legal framework which have led to abuse, corruption and lack of transparency. Forza Na...

💡 41 💬 53 😊 338



Politics for the People

Forza Nazzjonali is committed to better the lives of the Maltese people through policies developed and aimed at addressing key issues such as the gender pay gap and gender disparity, a healthy work-l...

💡 81 💬 71 😊 223

Forbrukerradet

- **“Mine idéer” is a project by Forbrukerrådet in Norway**
- Norwegian Consumer Council is testing different participation methods using Your Priorities
- 5 different subjects of participation





'My ideas'

'My Ideas' from the Consumer Council gives you the opportunity to input and comment on the Consumer Council's work and priorities. The inputs are used to ensure a good basis for our assessments, initiate studies, debates, activities and develop services.

💡 224 👤 7 😊 1,677

GROUPS (6)



Hvordan bør privatleasing reguleres?

Privatleasing is a market that grows rapidly, reaching already 13 billion dollars a year. But it is largely the companies that define the terms. Should the authorities intervene with appropriate rules...

💡 35 💬 459 😊 890



How to improve the real estate service?

We can swap a regular doctor up to twice a year. Not everyone is satisfied with their predecessor, but there are only a few who change. Should a new doctor be found, there is little information about ...

💡 55 💬 825 😊 649



Hvordan få til et grønt forbrukerskifte?

The Consumer Council wishes your input to solutions and suggestions that can contribute to increased reuse of products and offer more durable and sustainable products. Help us contribute to a green co...

💡 38 💬 198 😊 92

French Parliament

- **Two French senators in the majority are using Your Priorities**
 - **The senators select the two most discussed questions to ask government each month**
 - And follow up on answers to make sure they are adequate and informative





Questions Citoyennes au Gouvernement

Vous avez une question à poser au gouvernement ? Chaque mois, ce sont des questions sélectionnées notamment parmi celles les plus discutées ici que les députés du groupe LaREM partenaires de cette initiative s'engagent à transmettre aux Ministres. Vous aussi, envoyez-leur vos questions !

💡 615 💬 1,602 👤 1,694



Proposer une question

POPULAIRE - TOUTES LES CATÉGORIES

615

QUESTIONS CHOISIES

≡ FILTRER LES QUESTIONS

Rechercher... 🔍

Empêchez-vous le suicide numérique dans l'administration ?

Empêchez-vous le suicide numérique dans l'administration ?

Vous voulez une administration plus efficiente grâce à la transition numérique ? Alors, ne laissez

Type	Destinataire	N° de recommandé	Avis de réception
✉	M. EMMANUEL MACRON	1E00173382620	Retour AR
✉	Mme AGNES BUZYN	1E00173382637	Retour AR

Pourquoi nier l'efficacité de la vape dans l'arrêt du tabac

Ne laissez pas, Madame la Ministre Agnès Buzyn, « une sémantique » monopolistique qualifiée par



Lutter contre l'absentéisme à l'Assemblée Nationale

Bonjour - les citoyens ébahis constatent que la plupart du temps, lors des votes à l'assemblée



Voter BLANC : exprimer une indécision !

C'est aussi marquer une non adhésion aux programmes, projets, idées des candidats, en

Girraween Public School

- A class of 11 year olds has free time every week
- **They used Your Priorities to collect ideas from class who also vote on the ideas**
- Top idea is done in next free school time
- **'It allows people to be heard'**



„This site is democratic as it gives us the chance to embrace our opinions. It allows people to be heard. I think it is a great way to vote on things we think are beneficial for our classroom.”

Casey Lieu, 11 years old student, Australia.

Your Priorities e-democracy applied to class priorities in Australian school

Budget voting and civic education

with Open Active Voting



citizens.is

Open Active Voting

- **Give citizens direct influence on part of a local government budget**
- **Educate citizens on how much things cost and what it means to have a budget**
- Build up trust and make better decisions





Choose a neighbourhood to cast your vote. 450 million have been allocated proportionately.

Íslenska Polska



0:00 / 0:40





Vote ideas for Laugardalur
55 millions left

VOTE!

55 millions on offer Use + to select ideas

Laugardalur

Maps



Light-controlled crossing on
Reykjavegur

13 millions



Better access to the shore on
Laugarnestangi

4 millions



Smarten the drinking fountain
areas in Laugardalur

3 millions



Battery charging at
Laugardalslaug

5 millions



Improved lighting at
Holtavegur–Langholtsvegur
junction

4 millions



Improvements to basketball
court by Laugalækjarskóli

6 millions



Front view of Laugardalslaug

10 millions



Information boards in
Laugarnes

2 millions



Parkour area in Laugardalur

13 millions



Labelling paths in Laugardalur

2 millions





Vote ideas for Laugardalur

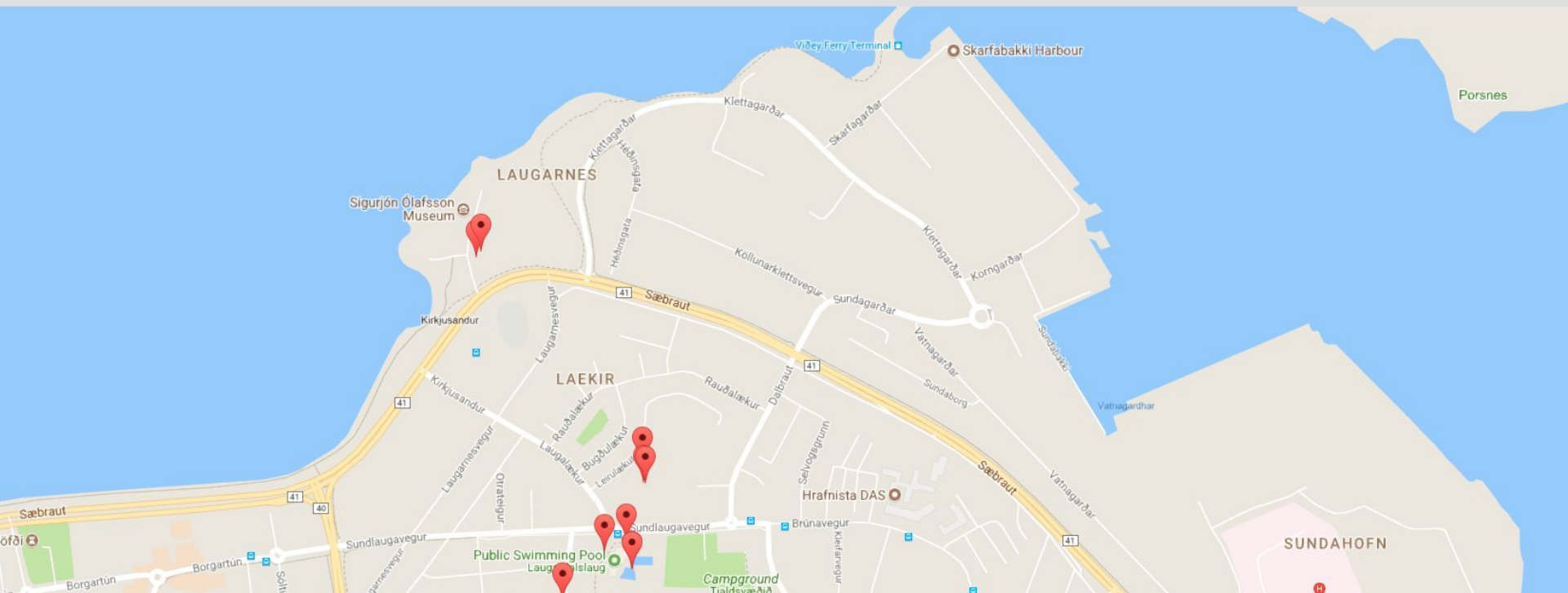
55 millions left

VOTE!

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Our PB projects in Iceland

- **Better Neighbourhoods in Reykjavik from 2011 - 2019**
- **Our Kópavogur 2016 - 2018**
 - Record 18% participation rate
- **Our Mosó 2017**
 - Over 14% participation rate



Better Neighbourhoods

- Participatory budgeting (PB) in Reykjavik from 2011 to 2019
- **3.5 million Euro budget in 2019**
- Ideas from citizens on projects to improve the neighbourhoods of Reykjavik



Better Neighbourhoods process

1. **Citizens submit their ideas**
2. City of Reykjavik evaluates their cost
3. **Citizens vote on the ideas**
4. City of Reykjavik executes them
5. **Citizens use the results**

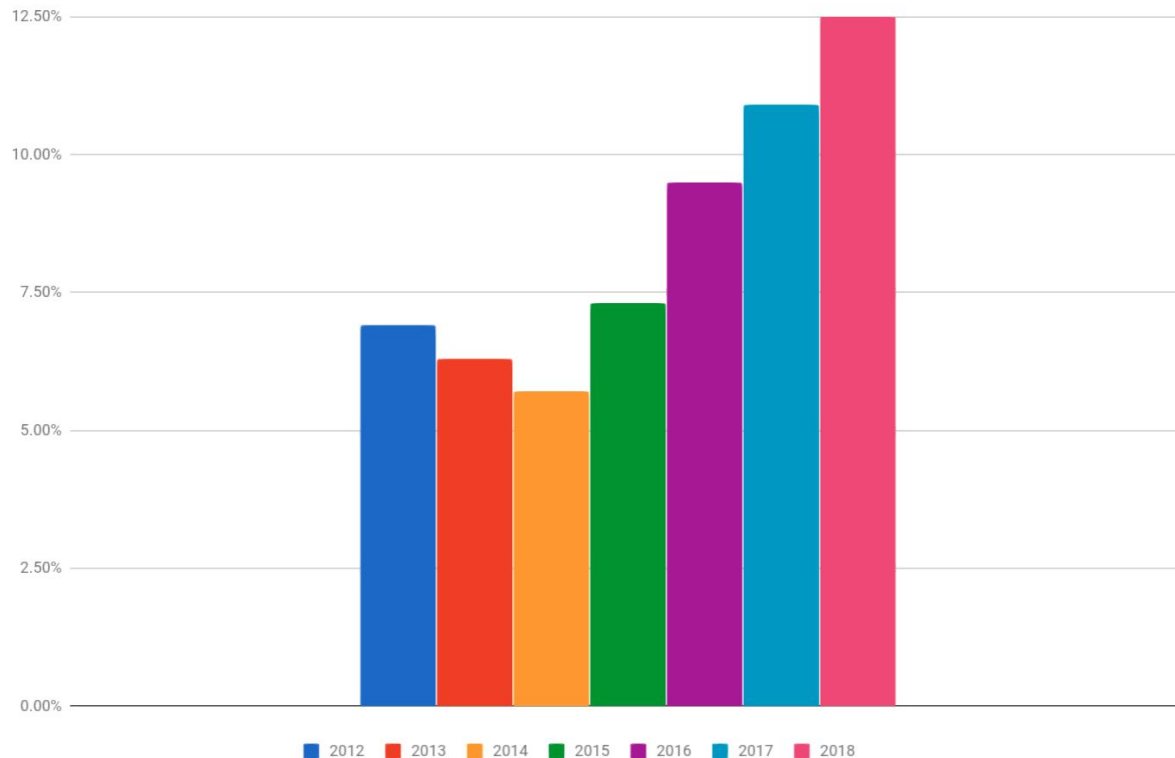


In general

- **696 ideas have been approved by citizens in Better neighborhoods from 2012 - 2018**
- **The vote is electronic, binding and secure**
- All neighborhoods of Reykjavik have been improved visibly through Better Neighborhoods



Reykjavík PB vote participation %









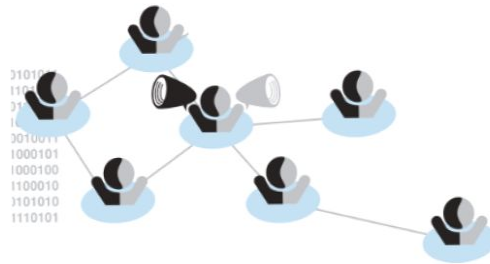
Other PB projects in Europe

- **Fife, Dundee, Argyll & Bute, Drammen and more**
- Maribor, Slovenia
- **Decide Madrid, Spain - Consulting**
- Miskolc, Hungary
- **Pula, Croatia**



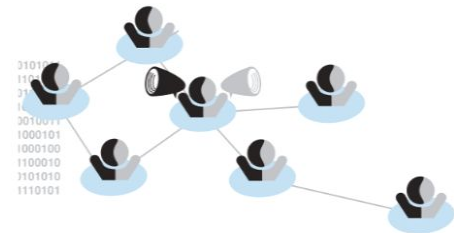
Empower citizens with Artificial Intelligence

With Active Citizen



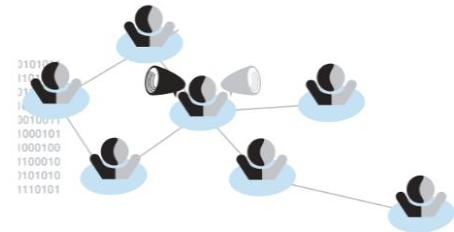
Why Active Citizen

- **Empower citizens democratically with Artificial Intelligence**
- Fight filter bubbles and bias to help citizens deal with their life based on their real needs
- Empower citizens with relevant knowledge



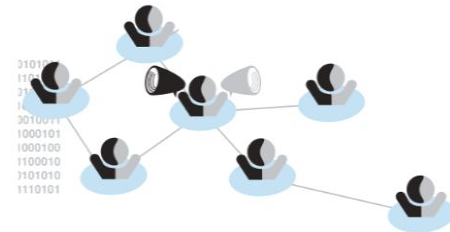
Active Citizen AI Notifications

- Reduce participation friction by sending citizens notifications on relevant issues
- Helps citizens to serve their democratic interests online, notify them about opportunities to participate
- **Informative, useful but not intrusive**



Active Citizen Recommendations

- Gives users recommendations based on what they have liked or disliked before
 - In a similar way that Facebook creates your feed
- Recommendations are not the main way users are delivered ideas in order to minimize filter bubbles





Add a news story

0/500

ADD NEWS STORY



Sævar Bjarki Guðmundsson

an hour ago

Added point for...

Hundagerði í Fossvogsdal

Löngu orðið tímabært að fá hundagerði í Kópavog og fleiri en eitt. Maður þarf að gera sér ferðir langt í næstu bæjarfélög til að leyfa hundinum að hlaupa um lausum.



orn.thordarson

3 hours ago

Added an idea...



Uppfæra ónýtan fótboltavöll við Stelluróló

Útbúa steyptan fót- og körfuboltavöll við Stelluróló. Þar væri einnig hægt að fara í skotbolta og aðra boltaleiki. Þarna er í dag mjög lúinn malar fótboltavöllur með illgresi og stórum steinum og allt of stórum mörkum. Ég er búinn að búa í nágreninu í 3 ár og hef aldrei séð krakka leika sér á vellinum vegna þess hvað hann er í léleau ástandi og fvrir löngu kominn

Recommended



Bryggja



Takmörkun á láglug þýrlna og smárellna yfir Digranessvæðinu



Torg á Kópavogshálsi.



Laga aðkomu að Þingahverfi



Bálhús -grillhús Kópavogsdal

Active Citizen - Deep Linking Youth

- The DEEP-Linking Youth project brings the voices of young people to policymakers
- On the subjects of youth mobility and Erasmus project
- **Uses Deep Learning Neural Networks to filter relevant discussions on social media**



Live

Classify

All

Finance

Housing

University

Other



Subject: Youth mobility and Erasmus

1,500 voices in 28 languages

English: 494 Spanish: 389 French: 217 Italian: 147 Turkish: 81 Dutch: 40 Catalan: 22 Portuguese: 20 German: 15 Galician: 11 Polish: 8 Bosnian: 6 Finnish: 6 Latvian: 6 Indonesian: 5 Afrikaans: 5 undefined: 4 Basque: 3 Croatian: 3 Romanian: 3 Hungarian: 3 Greek: 3 Czech: 3 Estonian: 1 Arabic: 1 Slovak: 1 Maltese: 1 Icelandic: 1 Swedish: 1

Search...



RT @DBekkenkamp: New (rare) causative alzheimer gene found. Beautiful research of VUmc, Erasmus MC and TU Delft

<https://t.co/YlmbnNXc3n>

automatically translated



My wish of the month: to go to Mallorca to the wedding of my best friend ERASMUS

automatically translated



RT @fundacioBCNfp Yesterday took place the 1st meeting of 2017 students #Erasmus intermediate ^{soon} Congratulations to the 65 students with scholarships! #ErasmusPlus <https://t.co/0022CSajrX>

automatically translated



RT @LaurentBaudry1: The French, first fans of the Erasmus program <https://t.co/wE8Mw8Xsrf> via @EchosStart

automatically translated



I'm hella bored with my life and wanna do something outrageous like move/work abroad, but I have too many commitments here to just up & go 😞



23. I wanna travel the world so bad, study abroad (probably England), and maybe migrate



RT @jm_c_r: 1. Approve educational orientation flats Andalusia PAU 2. 3. 4. Registering is free Grade 5. Erasmus charging pasta #totsiguais

automatically translated



RT @ElisaTarabella: @SantinaBiondo @ EmanuelaBiondo1 @ Lola_new8 Mario Biondo, Martina Rossi, the student of the Erasmus ... even he has self-stabbed. Strano vero ??

automatically translated

Final words



Participation must be fun

- **Fun, easy, informative and educational**
- If it's not 'fun' people will rather go on Facebook, play computer games or watch a movie
- **We live in a world with endless possibilities for fun activities, civic work competes with that**



Reward your citizens

- **Use the best citizens ideas on a regular basis, not only talk about it but do it**
- Use examples of successful projects to show value, build trust and increase participation
- **If citizens don't know the results it will be hard to get more participation from them**



Communication is key

- Good communication is the key to success
- **We must use good, modern tools for this but tools alone are not enough**
- **Realistic marketing budgets are critical**



Public and not for profit

- There is a danger of privatization in the evolution of democracy online
- **Trust is a major problem in democracy today and for-profit democracy in the cloud is not the solution**
- Open source software, decentralization and publicly operated servers are key for trust



Thank you

Róbert Bjarnason - robert@citizens.is

