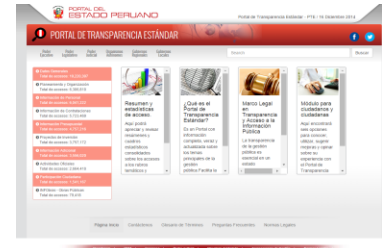


# Transparency Portal of the Peruvian State

in partnership with the OECD Development Assistance Committee (DAC) Network on Governance (GovNet)



**Published On:** 31 August 2015

**Organisation:** GIZ Peru

**Country:** Peru

**Level of government:** Central government

**Sector:** General public services

**Type:** Communication, Data, Digital, Public Service

**Launched in:** 2010

**Overall development time:** 4 year(s)

**Link to the innovation's website**

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# Description

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The portal allows citizens to review information from Peruvian public institutions regarding institutional activities, budgets, investments. The project brought together weak existing portals, with poor information quality and weak supporting infrastructure. It was designed with the aim of improving financial transparency, accountability and improving access to information for citizens. It includes:

1. General information: including a directory of officials, legal framework and norms. Statements of income, goods and revenues.
2. Planning and Organization: including management tools, organisational structures, and institutional plans.
3. Financial and budgeting information.
4. Public Investment Projects.
5. Civil participation: participatory budget, reports of public hearings for accountability.
6. Personnel information: Salaries of the civil servants.
7. Information of public procurement: Selection processes, exemptions, penalties, service orders, expenses for travel, telephone costs, use of vehicles, advertising costs, annual plan of contracting.
8. Official Activities.
9. Registration of information about public works.
10. Record of visits of public officials.
11. Additional Information.

The system has aligned and brought together information from a range of government administration systems. It has also standardised and made easy the information to see for public consumption. The whole portal is underpinned by a legal mandate from central government.

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## Why the innovation was developed

- In 2010, Peru approved the implementation of the Portales de Transparencia Estandar (PTE), which aimed to harmonise transparency portals across Peruvian public institutions.
  - Although previous portals existed in Peru, the information held was out of date or incomplete, or too technical in content.
  - In some cases, there was duplication across governing bodies trying to enter information.
  - This meant that Peruvian Law regarding transparency and access to information was not being met (Transparency and Access to Public Information Act).
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## Objectives

Enhance public trust, Enhance transparency, Improve access, Improve effectiveness, Improve social equity, Increase citizen engagement

- The portal aimed to become the main platform for public bodies to report their activities in a clear, easily accessible manner.
  - It set out to present information on public bodies in a user-friendly form.
  - Support and fulfill national transparency national laws.
  - Develop a system or tool that can support transparency and accountability.
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## Main beneficiaries

Civil Society, General population, Government bodies, Government staff

- Peruvian citizens.
  - Local and central government.
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## Existing similar practices

**National transparency portals have existed across Latin America since the early 2000s.**

In public administration of my country

Bolivia, Chile, Guatemala, Colombia, Peru

Transparency portals have been a feature in Latin American countries for 15 years. The earlier portals could be considered first generation portals.

<http://www.egov4dev.org/transparency/case/laportals.shtml>

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# Results

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## Efficiency

- The information housed in the portal is updated automatically and reliably, on relevant information such as financial, investment projects, staffing and contracting, improving efficiency.
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## Effectiveness

- The supervision report of the Ombudsman's Office on the transparency portals of public institutions indicates that the ministries are, on average, 74% in compliance; the regional governments, 65%; and the provincial municipal governments in department capitals, 49%.
  - Moreover, 76.9% of the population believes that corruption among public officials is rampant and 28.5% claim to have been the victim of corruption (2012 data).
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## Service quality

### Accessibility:

- As an open portal, anyone can access the information and data on Peruvian public institutions regarding institutional activities, budgets, and investments.
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## Other improvements

- Each Peruvian Ministry (19 in total) has to nominate a designated manager for the portal. As all financial information has to be approved by the Ministry of Finance, this has meant improved institutional coordination and data sharing.

# Development

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## Design

Four team members from the Secretary of Public Management and the National Office of e-Government worked on the innovation. This team worked together with a team of consultants and technical advisors provided by GIZ.

Design time: 1 year(s)

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## Testing

- The prototype was tested by focus groups.

Testing time: 6 month(s)

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## Implementation

### Tools used:

- It is an information and communications technology (ICT) tool, which was designed by Peru's Secretary of Public Management and is administered by the National Office of e-Government and Informatics.

### Resources used:

- It is an information and communications technology tool, which was designed by the Secretary of Public Management and is administered by the National Office of e-Government and Informatics.
- Four staff from the Secretary of Public Management.
- A team of consultants and technical advisors provided by GIZ (the consultancy budget was USD 60 000).

Implementation time: 4 year(s)

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## Diffusion

- The Peruvian State joined the Open Government Initiative in 2012 through the adoption of the Action Plan for Open Government 2012-2014. This action plan contains a commitment to improve the levels of transparency and access to public information, which includes improving the criteria for friendliness of the Transparency Portal and the training of public officials and citizens to improve the implementation of this portal. This commitment has been renewed in the Action Plan 2014-2016. In addition, the Secretary of Public Management cooperated with cooperation agencies like GIZ, USAID and ADCI to apply a capacity building program for 200 municipalities and regional governments to improve the implementation of the Transparency Portal. More information at: <http://sgp.pcm.gob.pe>
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## Challenges and solutions

- There were significant technical challenges in bringing together the existing portals and the systems they used.
- There were also serious capacity and infrastructure constraints.
- Lack of compliance to updating the pre-existing portals by public institutions.
- Make the using the portal by government bodies a mandate from central government.

# Lessons Learned

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## Lessons Learned

- Build strategic alliances to support and prioritize the project.
  - Achieve consensus to resolve resistance to dissemination and information sharing.
  - Ensure a link between the innovation and government (through mandatory compliance) as this significantly increased uptake.
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## Conditions for success

- Institutional mandate to comply with completing and using a portal from the central government to the public ministries.
  - Financial and human resources needed to ensure smooth roll-out of a portal at a municipal level.
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