

Transparency and Information System Works for the Metropolitan Development (SITODEM)

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Organisation: Secretary of Control and Accountability of the State Government of Coahuila, Mexico

Country: Mexico

Level of government: Regional/State government

Sector: General public services

Type: Data, Digital, Public Service

Launched in: 2014

Overall development time: 2 year(s)

Link to the innovation's website

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Description

The main objective of the System of Information and Transparency of Infrastructure for the Metropolitan Development (SITODEM) is to make a transparent tool that makes information available for society through the use of the Internet, of transparency reports geographically and graphically in a concise manner, about the works and actions of the Public Administration of the State of Coahuila. This approach is a new method of interacting with society. It is an orientation towards obtaining results, innovation, continuous improvement, transparency and accountability as tools using information technology and communication (ICT). SITODEM is a tool operated on the Internet, through which the Secretariat Control and Accountability of the Government of Coahuila (SEFIR) which informs society about the results of the field verification of works and actions implemented in Coahuila, with resources where there is some level of state participation.

Why the innovation was developed

- Today's society demands greater transparency and easier access to public government information. Given all the facilities offered by information technology, a government should not be left behind in offering as much information as possible. Although this information was in place, it was not available for public use; social comptrollers or individuals interested in monitoring the implementation of public resources had very few tools for this purpose. The use of this combination of technological tools such as geo-referencing for locating data using GoogleMap, which is one of the most powerful innovations that exist of this type, and the combination of open data is leading edge in Mexico, and makes the information available to society about public works and actions of support to the vulnerable population implemented by the State Government of Coahuila. To date, in Mexico there are very few tools of this type, let alone any open to society.
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Objectives

Enhance public trust, Enhance transparency, Improve access, Increase citizen engagement

Main beneficiaries

Academia, Businesses, Civil Society, General population

Results

Service quality

Accessibility:

- SITODEM provides various public benefits: 1. Generates a new way to interact between government and society; that is, it establishes a new governance. 2. Shows transparency in practice through the exercise of public resources in SEFIR's performance. 3. Represents an exercise in accountability. 4. Boosts accountability when providing space for society to question the works and subsidies. 5. Allows different stakeholders to access useful information to make decisions, from citizens to businesses and investors. 6. Provides a platform for social comptrollers do their work and record the results of their practices. *On June 30, 2016 SITODEM has supported 6,641 public works and subsidies registered in the system, (atotal of 16 sectors of government). **The database in open format has been downloaded a total of 258 times.

Development

Design

The conception of SITODEM was devised by officials of the Secretary of Control and Accountability and developed by an external consultant. Design time: 6 month(s)

Testing

- Like any IT development, SITODEM went through a trial period with internal staff and external stakeholders.

Testing time: 3 month(s)

Implementation

Tools used:

- The main tool in implementing SITODEM is GoogleMaps , in collaboration with an external consultant.

Resources used:

- SITODEM was implemented with a budget of 300,000 USD.

Implementation time: 3 month(s)

Diffusion

- To spread SITODEM meetings have been held with other state and municipal comptrollers and the Federal Government

Diffusion time: 1 year(s)

Challenges and solutions

- The main challenge faced was ensuring that society SITODEM knew and used the tool, which occurred as the innovation spread.
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Partnerships

Autonomous University of Coahuila and La Salle University of Saltillo

Academics and Research Bodies, Civil Society, Other Public Sector

With strategic partners such as universities and organizations have signed agreements for joint activities transparency and activation SITODEM. The institution that developed SITODEM is the State Government of Coahuila through the Department of Control and Accountability (Comptroller), who has signed cooperation agreements with the Autonomous University of Coahuila and La Salle University of Saltillo, which have used SITODEM for consultation and social oversight and accountability. As an example, La Salle University of Saltillo in conjunction with the Ministry of Supervision held the Rally for Transparency and Social Oversight, an activity directed by young students, who in teams, competed to answer questions or challenges using different computing tools available to the public. Different alliances that have materialized and the participation of civil society in the actions of the Ministry of Supervision can be seen at www.contraloriasocial.gob.mx.

Lessons Learned

Lessons Learned

- In the State of Coahuila, the investments for works and actions are recorded and controlled through the Integral Public Investment System (SIIP), which records the entire process from its approval, the flow of payments, to the settlement of each work or action. Today's society demands greater transparency and easier access to public government information. Given all the facilities offered by information technology, a government should not be left behind in offering as much information as possible. Society can then perform exercises of supervision and demand accountability, as well as accessing information useful for decisionmaking. Although this information was in place, it was not available for public use; socialcomptrollers or individuals interested in monitoring the implementation of public resources had very fewtools for this purpose.
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Conditions for success

- To successfully implement a tool like SITODEM it requires leadership from who heads the organization and financial resources for implementation and sufficient technical knowledge.
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Other information

The SITODEM can be accessed through the page found in the address: <http://www.sefircoahuila.gob.mx/>

Once the referred page is accessed on the banner alluding to SITODEM , and after a brief intermediate page of general explanation, people will have access to the full system. Direct access is through the address: <http://sitodem.sefircoahuila.gob.mx/> The database SITODEM open format is available at:

<http://www.coahuilatodotransparente.gob.mx/> and access to the platform of social comptrollership willing to use social comptrollers:

<http://www.contraloriasocial.gob.mx/>.

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