

## BKA-Wiki Internationale Rechtshilfe

**Published On:** 03 April 2017

**Organisation:** Constitutional Service at the Federal Chancellery Constitutional Service at the Styrian provincial government

**Country:** Austria

**Level of government:** Central government

**Sector:** General public services

**Type:** Digital

**Launched in:** 2012

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# Description

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The online project "BKA Wiki International Legal Assistance " is based on the Wikipedia system (the MediaWiki software ) and is a user-friendly and free information platform for the austrian administrative authorities and administrative courts to facilitate cross-border administrative (penalty) procedures and administrative enforcement within the European Union

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## Why the innovation was developed

- Because of the European Union and the increased passenger traffic, the international legal assistance is becoming increasingly important. Depending on the case, knowledge of European law, international law and national (Austrian) law is necessary.
  - The free information platform BKA Wiki International Legal Assistance provides the information for all Austrian administrative authorities and administrative courts.
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## Objectives

Develop staff capacity, Improve effectiveness, Improve efficiency

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## Main beneficiaries

Government staff

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# Results

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Results not available yet

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# Development

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## Design

by staff from the Federal Chancellery (Constitutional Service) and the Styrian provincial government (Constitutional Service)

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## Testing

- n/a
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## Implementation

Tools used:

- MediaWiki-Software

Resources used:

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## Partnerships

**Federal Ministry of the Interior Federal Ministry for Foreign Affairs**

Other Public Sector

n/a

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# Lessons Learned

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## Other information

The project " BKA Wiki international legal assistance " shows that the use of wikis in public administration can be very useful to share knowledge and experience.

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