

MILESTONES COMPLETED



Project Kickoff

with LAMD Project Team



2 X Visioning Workshops

with LAMD management & project team



4 X BPR Workshops

with Projects & Systems, Enforcement & Encroachment, and EM Mainland



1 X Sense Making Workshop

with LAMD Project Team



8 X On-site Observations & Shadowing Sessions

with Projects & Systems, Enforcement & Encroachment, and EM Mainland



2 X Ideation Sessions

with LAMD management and project team



2 X Validation & Testing Sessions

with Enforcement & Encroachment, and EM Mainland



We completed 7 milestones over 20 sessions and engaged 50+ LAMD management and officers!