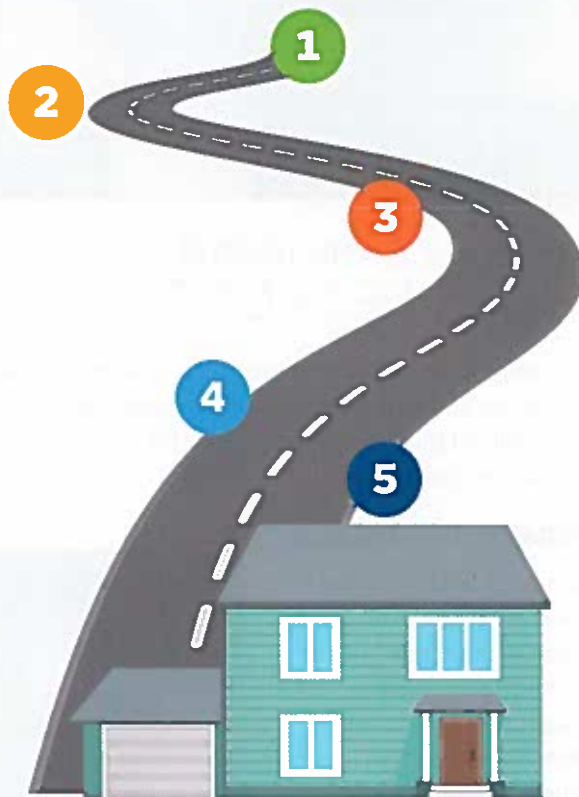




Epic Homes is a streamlined, affordable approach for home and rental property energy efficiency upgrades.



Schedule your assessment at fcgov.com/epichomes.

Do you notice drafts or have rooms that always seem too hot or cold? Homes with excessive air leakage can be uncomfortable, have higher utility bills and may allow pollutants to enter the living space, contributing to health and safety risks.

- 1 Sign Up for a \$60 Home Energy Assessment:** A professional energy advisor will provide a thorough assessment of your property to identify opportunities for efficiency upgrades (\$600 value).
- 2 Easily Upgrade:** Select the customized upgrade package that fits your needs. Efficiency Works™ Homes will refer a top-tier contractor to complete the work with standardized pricing and substantial rebates, while ensuring the quality of completed upgrades.
- 3 Epic Loans are Available:** Pay upfront or finance through Fort Collins Utilities with no money down and easy payments on your monthly utility bill.
- 4 Epic IEQ Study:** In partnership with Epic Homes, Colorado State University is conducting an optional Indoor Environmental Quality study as it relates to efficiency upgrades.
- 5 Epic Certificate:** Receive an Epic Certificate after upgrades are completed to show the value added to your home or rental.

FORT COLLINS UTILITIES OFFERS DOUBLE TOILET REBATES

Did you know the average Fort Collins home uses approximately 30% of its indoor water on toilets? That makes toilets the biggest water consumer in most homes!

This fall, save on your water bill by upgrading to a high-efficiency toilet and receive a \$100 rebate. Applying is easier than ever with our new, online rebate application (which also works for our other efficiency rebates).

Apply today at fcgov.com/UR.

Toilets must be 1.1 GPF or less and purchased between Oct. 1 and Dec. 31 to be eligible (\$50 rebates available outside the double rebate period). Old toilets must be recycled at an approved facility.

For more information, visit fcgov.com/toilet, email rebates@fcgov.com, call 970-212-2900 or V/TDD 711.

City of
Fort Collins
Utilities



PREVENTION IS KEY HOW TO AVOID SEWER BACKUPS

Flushing the wrong items can cause costly, messy clogs and backups, as well as damage to your property and the overall sanitary sewer system.

Trash It. Don't Flush It.

1. Wipes of any kind (even flushable)
2. Paper towels
3. Trash
4. Cotton balls
5. Feminine hygiene products
6. Condoms
7. Dental floss
8. Cotton swabs
9. Hair
10. Cigarette butts

Learn more: fcgov.com/sewer-blockages



KEEP FATS, OILS AND GREASE (FOG) OUT OF YOUR DRAIN



When FOG enters a sink drain, it is not broken down by the garbage disposal. It sticks to the inside of pipes and can lead to backups, especially when other items that have been flushed into the sewer lines, such as wipes, cotton swabs or dental floss, get trapped in it.

Sources of FOG

- Meats and poultry skin
- Butter, cooking oil, shortening and lard
- Milk, cream, ice cream and sour cream
- Gravy, salad dressing and mayonnaise
- Peanut butter and frosting
- Used grease from turkey fryers

Keep Your Drains FOG Free

- Pour cooled FOG into a sealable container. Put it in the trash or take it to an oil recycling center.
- Scrape food scraps into the trash or compost.
- Soak up remaining FOG with paper towels.
- Use sink strainers to catch food waste.

Learn more: fcgov.com/FOG

MAINTENANCE AND REPAIR WHO IS RESPONSIBLE?

It is the responsibility of the property owner to maintain and repair the service lines that run from their home or building to Fort Collins Utilities' main lines in the street and any associated property damage.

Preventative Maintenance

If you have concerns (and especially if there are big trees on your property that could lead to damage), you may want to contact a plumber to assess the condition of your sewer lines and establish a regular maintenance program, just as you do for your vehicle.



Tree roots from a private service line grew into Utilities' sewer main and created backups.

Reporting a Sewer Blockage or Backup

- Call a plumber to make repairs as soon as possible.
- Contact Utilities to report the issue (970-221-6700).
- Notify your insurance company for further direction.

Learn more: fcgov.com/sewer-line-repairs



fcgov.com/utilities • utilities@fcgov.com • 970-212-2900 • V/TDD 711

Auxiliary aids and services are available for persons with disabilities.
Esta información puede ser traducida, sin costo para usted.