

8 CONSUMER RIGHTS



The right to Satisfaction of basic needs

To have access to basic essential goods and services

The right to Safety

To be protected against products and services which are hazardous to health



The right to be informed

To be given information to make a proper choice and to be protected against misleading advertising and labelling



The right to Choose

To have access to quality products & services at Competitive Commission prices



The right to be heard

To have consumer interests represented in the making and execution of government policy



The right to redress

To receive fair settlements of claims including compensation for misrepresentation and unsatisfactory service



The right to Consumer Education

To be well informed to make good choices regarding goods and services while being aware of consumer rights and responsibilities



The right to a healthy environment

To live and work in an environment for the wellbeing of the present and future generation



Hotline Consumer Affairs Unit

 : 185



About MOPRI

MOPRI is a mobile application which will help consumers to make informed purchase decisions. Consumers can verify the prices of controlled products, customize their own basket of goods and compare prices of products between two outlets at a time.



What can you do with MOPRI?



Create your Basket of Goods

Customize your personalised basket of goods from a selection 450+ brands.

Compare prices between 2 retail outlets at a time.



Controlled Products

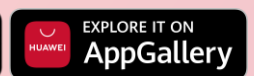
Check prices of products under the 'Maximum Price'.



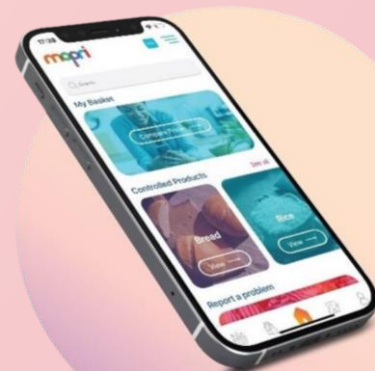
Report a problem

Got a problem with a product or a retailer? Report it in a click.

For more information
Please download the App or visit the website



mopri.govmu.org



Compare. Save. Live Better

Ministry of Commerce and Consumer Protection
Level 2, Sicom Tower, Wall Street, Ebène Cybercity, Ebène 72202, Republic of Mauritius

Phone: 460-2500 - Email: mcom@govmu.org