howto.gov.gr

Bridging the Digital Divide in the Greek Public Sector with Innovative e-Learning Solutions



Digital Services Informative Portal

The aim of the informative portal is to provide citizens with easy and accessible practical support for using the digital services of gov.gr, in addition to the user manual of each application and the technical support services provided by support.gov.gr.

It has been designed, implemented, and is continuously updated by E Δ YTE. on Moodle, providing usage instructions for selected digital services of the Unified Digital Portal gov.gr.

Categories

The Informative Portal of Digital Services includes two categories of courses

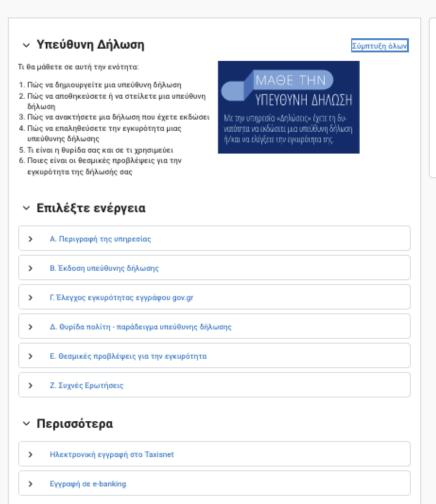




Abstract of the services

Service step by step

Necessary Knowledge for Utilizing the Service

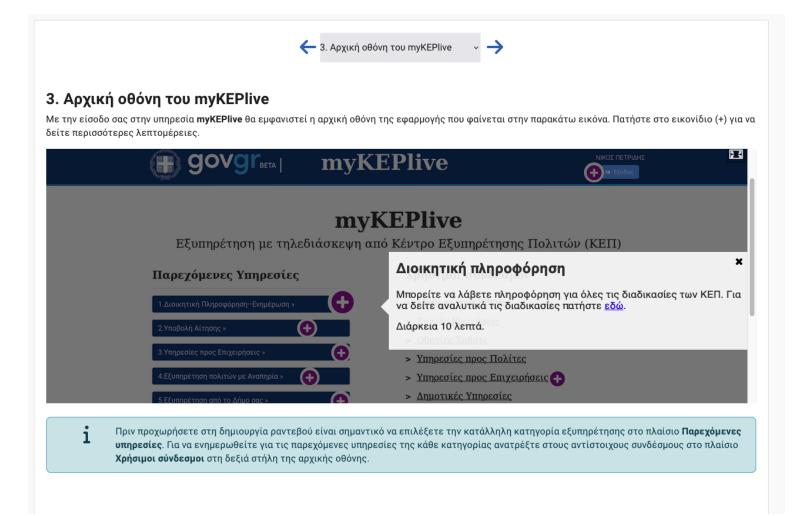


Πολίτες & Επιχειρήσεις > Πολίτες και Καθημερινότητα > Υπεύθυνη Δήλωση Η Επιμορφωτική Πύλη έχει σχεδιαστεί και υλοποιηθεί από το ΕΔΥΤΕ σε Moodle



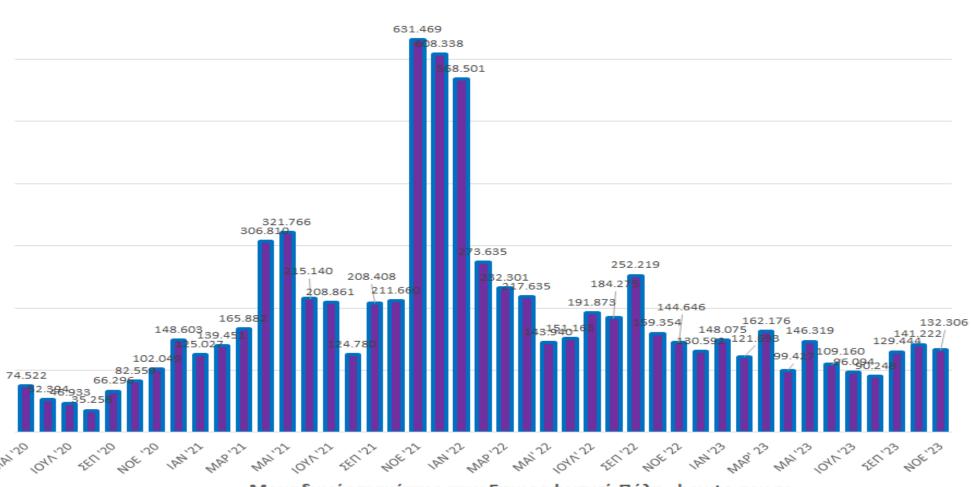
Video
How to
use
the service

for citizens



HowTo

Site Visitors



Μοναδικοί επισκέπτες στην Επιμορφωτική Πύλη - howto.gov.gr



HowTo Trainings

for public servants

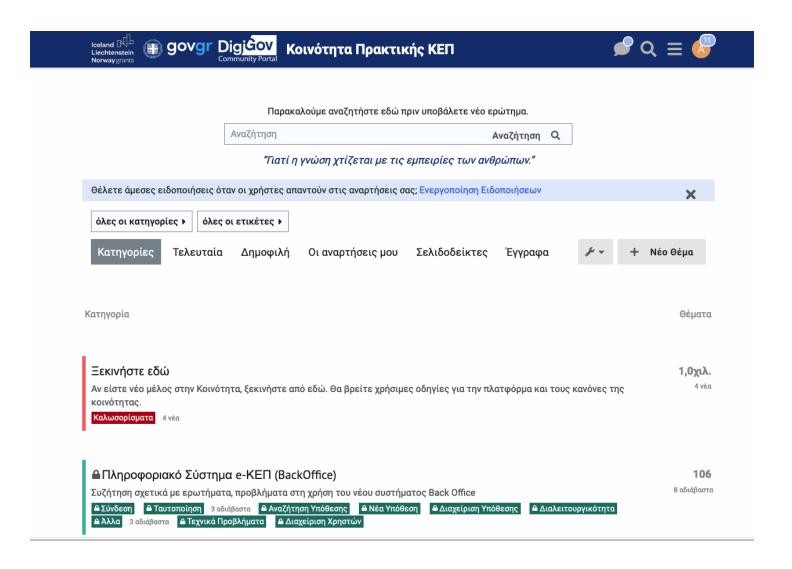
- e-EFKA training
- Home care manager for infants and toddlers
- National Disability Portal, for Doctors (members and prospective members) of ESI registry
- Course for Administrators and Editors in the National Register of Administrative Procedures (Mitos)
- eKEP Management System

Community of Practice

for Employees of the Centres of Citizen Service (CCS)

E-KEP

communities.digi.gov.gr



E-KEP Community

Members

906/2904

E-KEP Community

Statistics

Posts

Topics

Average response time

121

35

10,15 hours