



## Who is Teo?

- It is a digital tool focused 100% on empowering and motivating the public to report acts of corruption or irregularities committed by public officials.
- The project is financed by the Accountability and Transparency Program of the Bureau of International Narcotics and Law Enforcement Affairs (INL) of the United States Embassy.
- **Teo provides legal guidance through a chatbot backed by expert lawyers from Tojil.** These lawyers directly contact the user to provide advice on where to file their complaint, how to follow up on it, inform them of their rights, explain corruption offenses, and provide information on stages and concepts of the criminal process, among other things.
- If it is categorized as a corruption case, the report is followed up directly with the prosecutor's offices or internal affairs units of the Security Secretariats.
- **Through Teo, you can report::**
  - Acts of corruption committed by public officials and law enforcement personnel.
  - Bribery, extortion, influence trafficking, among others.
  - Irregularities
  - Refusal to receive complaints.
  - Delay in attention.
  - Denial of protection measures to victims.
  - Solicitation of money for complaints and procedures.
  - Mistreatment.
  - Delay in the investigation.
- Teo operates in Mexico City, State of Mexico, Nuevo León, Oaxaca, Puebla, and Quintana Roo. Specifically, it is active in the following institutions: the Mexico City Attorney's General Office; the State of Mexico AGO and Ministry of Security; the Attorney's General Office and the Specialized Prosecutor's Office in Combating Corruption in the State of Quintana Roo; the Oaxaca Attorney's General Office and Ministry of Security; Puebla's Ministry of Security; and the Specialized Prosecutor's Office in Combating Corruption, Comptroller, and Government Transparency of Nuevo León.
- At the end of October 2023, Teo had the first case involving the legal process of two police officers for corruption.

## Find more information on our social media platforms.

 X/ Twitter: @TEO\_TuAsesoria

 Instagram: teotuasesoria

 Facebook: TeoChatbot

 TikTok: Teotuasesoria



**#TeoTuAbogadoVirtual**